

Disabling "Is the Patron Present" Popup when Renewing Items

- **Product:** Aleph
 - **Product Version:** 20, 21, 22, 23
 - **Relevant for Installation Type:** Dedicated-Direct, Direct, Local, Total Care
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Question

When circulation staff renews items for patrons, they get a pop-up window asking "Is the patron present?" Is there a way to disable this popup?

Answer

This popup will stop displaying with the following:

1. In the PC files, open Circ\Tab\Circ.ini
2. Under [LoanList], change the value of WantBorListOnRenewAll from Y to N

Which will stop the popup from displaying.

However, this means the print preview for Renewed Loans List will also not display, as automatic printing will no longer be triggered.

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- **Article last edited:** 02-Mar-2016