

## EDI Invoice Loaded But Line Items Were Not Included

- **Product:** Aleph
  - **Product Version:** 20, 21, 22, 23
  - **Relevant for Installation Type:** Dedicated-Direct, Direct, Local, Total Care
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### Problem Symptoms:

After running edi-10 (Load Incoming EDI Messages) the general header in the invoice was loaded but did not include individual line items

### Cause:

edi-10 was run twice due to an error in contacting the vendor's server

### Resolution:

- \* Delete the affected invoice in xxx50/edi/out/edi\_incoming
- \* Run edi-10 to re-load the vendor's invoice

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- **Article last edited:** 12-Mar-2016