
ORA-01017: invalid username/password; logon denied

- **Product:** Aleph
 - **Product Version:** 20, 21, 22, 23
 - **Relevant for Installation Type:** Dedicated-Direct, Direct, Local, Total Care
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Description:

In running any batch jobs (such as p_manage_01) which update Oracle tables, we get this error:

```
ORA-01017: invalid username/password; logon denied
```

And we see the same in util o/13/1:

```
ERROR:
```

```
ORA-01017: invalid username/password; logon denied
```

```
SP2-0306: Invalid option.
```

```
...
```

```
SP2-0157: unable to CONNECT to ORACLE after 3 attempts, exiting SQL*Plus
```

Note: "s+" *does* work OK.

Why did this happen?

Resolution:

This problem occurred because the setenv in /exlibris/aleph/a16_1/alephm/.cshrc had been changed. Even if the Oracle login/password is changed, this setenv *must* remain as:

```
setenv ALEPH_ADMIN ALEPH_ADMIN
```

Note: "ls " and "ls *cshrc*" will not show this file. To see this file you need to do:

```
> ls .cshrc
```

```
or
```

```
> view .cshrc
```

Additional Information

If the ALEPH_ADMIN line is OK and you still see this problem, see KB's 192-4615. and 16384-47857.

Note: It may be that the job runs OK despite these errors.

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- **Article last edited:** 12-Mar-2016