



```

ReturnPhoto                00 N P retphoto.prn
ReturnHold01               00 N B rethold1.prn email circrec01
ReturnHold02               00 N P rethold.prn
ReturnHold03               00 N P rethold.prn
ReturnHold04               00 N P rethold.prn

```

I have a global.trn, 'hold-request-letter-01.trn', and a 'plain-hold-request-letter-01.trn' with the entry:

```

!Tag                        Type          S Parameters
!!!!!!!!!!!!-!!!!!!!!!!!!-!-!!!!!!!!!!!!!!->
form-print-method          EMAIL      S

```

My test patrons have valid e-mail addresses. When I test the above I am getting emails for the loan receipts and returns. I am getting print outs of the hold slips. However, I get no e-mails for the Hold Letter.

## Resolution:

[From site:] This is what worked in the end:

```

ReturnHold01                00 N B rethold.prn  email DEVICE-02

```

This gives you one document printed and only one document e-mailed, both are the Hold slip.

So, in Bib library / form\_eng/ I used the following:

```

cp plain-hold-request-letter-01.xsl plain-hold-request-slip.xsl

```

This means the hold-request-slip.xsl and plain-hold-request-slip.xsl will be very different, yet the staff and the patron both get what they need.

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