
Can't email overdue notices: "Stylesheet file ...\PrintTemplates\eng\mail-overdue-summary-01.xsl does not exist".

- **Product:** Aleph
 - **Product Version:** 22
 - **Relevant for Installation Type:** Dedicated-Direct, Direct, Local, Total Care
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Description

After installing Service Pack 22.1.5: when we try to send overdue notices by email we get an "XML/XSL parse error". The XmlXsl.err is: "Stylesheet file C:\al500_v22_usm\alephcom\files\USM50\PrintTemplates\eng\mail-overdue-summary-01.xsl does not exist".

We find Articles which say that, if the GUI finds an *.xsl file with a "mail-" prefix, it will use that file in preference to the regular *.xsl file, but nothing, anywhere which indicates why the system might be *requiring* a "mail-*.xsl" file.

This problem did *not* occur with SP 22.1.4. Only after installing SP 22.1.5.

Resolution

Development found a problem with the 22.1.5 GUI client. We placed an updated version of the gui500.exe file on ftp.exlibris-usa.com (username: ftpuser pw: aleph500) server. ftp-ing this file to the pc and installing it corrected the problem.

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- **Article last edited:** 21-Apr-2016