

---

## Enabling Aggregate Lost/Overdue Notifications

- **Product:** Alma
  - **Product Version:** April 2016
  - **Relevant for Installation Type:** select the relevant: Dedicated-Direct, Direct, Local, Total Care
- 

### Description

#### How to enable aggregating of Lost/Overdue Notifications?

As background for this question, the February 2016 Release Notes indicate:

"Alma can be configured to send a single overdue or lost item notification to the patron listing all of the patron's overdue or lost loans. This can be used to replace the previous option where a notice was sent for each overdue or lost loan. Using this new option, the patron will receive a single notification for each notification type."

### Resolution

1. Change the parameter "switch\_to\_overdue\_and\_lost\_loan\_new\_job" to true. Found at: Fulfillment Configuration Menu > General > Other Settings,
2. Enable letters accordingly (more below).
3. Note that the name of existing job "Loans – Change to Lost" job is changed to "Loans – Overdue and Lost Item".

### Additional Information

Letters will need to be activated in General Configuration Menu > Letter Activity:

When using **aggregated form**, ensure these letters are active:

- FulOverdueAndLostLoanNotificationLetter
- FulOverdueAndLostLoanLetter

When using **non-aggregated** make sure these letters are active:

- FulLostLoanNotificationLetter
- FulLostLoanLetter

*Enabling all letters is recommended. An earlier recommendation to disable any - is obsolete.*

- 
- **Article last edited:** 11-MAY-2016