

Incorrect availability message on Primo

- **Product:** Aleph
 - **Product Version:** 22, 23
 - **Relevant for Installation Type:** Dedicated-Direct, Direct, Local, Total Care
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Description

The availability information in AVA field in Primo is incorrect. Although an item is on loan it says "Available" in Primo. On Primo side the error "User WWW-X denied permission for function 'WWW-X/MAIN' in library xxx01" is displayed.

Cause:

Missing User rights on Aleph side

Resolution

On Aleph side the rights for X-Server interface for standard user WWW-X are missing and should be added. Example in attached file.

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- **Article last edited:** 5-Apr-2016