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## Resources and FAQs for Voyager Upgrades

- **Product:** Voyager
  - **Product Version:** All
  - **Relevant for Installation Type:** Dedicated-Direct, Direct, Local, Total Care
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### Question

Our institution will be upgrading Voyager soon. What resources are available to help us plan for this?

### Answer

There are Release Notes and Implementation Guides for Voyager, which contain relevant documentation and important information for each release of Voyager.

Knowledge Center Articles also address frequently asked questions about Voyager upgrades.

Links to these resources are provided below.

NOTE: *For locally hosted servers*, you must open up the firewall outbound to `downloads-na.hosted.exlibrisgroup.com` port 10022.

### Additional Information

#### Information and documentation

Release Notes and Implementation Guides areas in the Knowledge Center have subdirectories for each currently supported release.

#### [Implementation Guides:](#)

- *Road To* - this is the main planning document for upgrades
- *Installation and Upgrade Requirements* - server and PC requirements for each version of Voyager
- *Preview Server* - information on installing and running Preview Server ahead of your upgrade
- *WebVoyage and Configuration File Changes* - list of WebVoyage and other configuration files on the server that have changed from previous version

#### [Release Notes:](#)

- [Release Notes & Resolved Issues documents](#) - provides information on new features and defect fixes included in the release
- [Description and list of enhancements for new version?](#)

## [Product Documentation:](#)

- *Supported Software and PC Requirements* - information about third party software support by Voyager version
- Updated user guides for core Voyager modules and extension modules - review Reason for Reissue section for list of changes from previous version
- VIK documentation - instructions for running the VIK to upgrade the Voyager server yourself (*this is not recommended for hosted servers*)
- *System Requirements* - see *Installation and Upgrade Requirements* - for specific version.

### **Before your upgrade**

[What to expect during a Voyager upgrade?](#)

[What information should be provided when requesting a Voyager software upgrade or a server move?](#)

[Is RHEL8 or CentOS8 supported for Voyager?](#)

[How much does a Voyager upgrade cost?](#)

[What are the advantages of upgrading to the latest release of Voyager?](#)

[Can Voyager be Installed on a Virtual Server?](#)

[Can the Voyager clients be installed on a terminal server?](#)

[For an upgrade, when do I need to do a backup?](#)

[Do keyword indexes carry forward at upgrade?](#)

[How do I resolve SEARCHPARM conflict?](#)

[Hosted Voyager server upgrade and the requirement of having a successful backup prior to the upgrade](#)

[Best practices for Voyager Upgrade preparation](#) (online training session)

### **Before migration (if changing hardware also)**

[What to expect during a Voyager migration?](#)

[Resources and FAQs for Voyager Server Migrations](#)

### **During upgrade**

[Where are customized files stored during upgrade?](#)

[How to update clients on staff PCs?](#)

[Files to preserve when installing new clients on staff PCs?](#)

[Staff clients available during upgrade?](#)

[Using Offline Circulation during an upgrade.](#)

[What to expect during a Voyager upgrade?](#)

### **After upgrade**

[Relink Prepackaged Reports after Upgrade](#)

[How to use AutoUpdate to distribute different clients?](#)

[Does the client's AutoUpdate password revert back to the default during a Voyager upgrade?](#)

[After upgrade, read-only user cannot find table in Oracle.](#)

[Reinstall or reconfigure ODBC for Voyager after an Upgrade](#)

[Opening Cat and Acq clients causes "Unexpected error, quitting."](#)

[Error 1721 or Error 1722 during client uninstall](#)

[Log message "Failed to generate paired fields for 880s" after regen or upgrade](#)

[Log message "Bib convert warning" or "MFHD convert warning" after Voyager regen or upgrade](#)

[Overlay Bibliographic Records option missing from menu when upgrading to Voyager 9.2.0 or later](#)

[Upgrade logs Circ Location Error \(PROBLEM #102855/KB ITEM 16384-23761 FOUND\)](#)

[Link to Analyzer no longer works after Voyager upgrade](#)

## WebVoyage

[Helpful terms for WebVoyage \(Tomcat UI\) upgrades & customizations](#)

[What is process for upgrading skin directories?](#)

[How to update WebVoyage customizations and test new features before upgrade?](#)

## Integrations and extensions

[Upgrading Voyager and also have Primo?](#)

Check and test [Setup for communication with Voyager Self Check module](#) after upgrade

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- **Article last edited:** 06-May-2020