

Download and Install Previous SP in Production Environment

- **Product:** Aleph
 - **Product Version:** 20, 21, 22, 23
 - **Relevant for Installation Type:** Dedicated-Direct, Direct, Local, Total Care
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Desired Outcome Goal:

The Aleph service pack (SP) on the Production server should be updated to match the SP level installed and tested on the Test server. However, once a new SP is released, the previous SP can no longer be downloaded from Ex Libris FTP server.

Procedure:

1. Transfer the SP files from the Test server to the Production server: Copy the SP download files (from \$alephm_scratch/sp) and the third party product downloads (/exlibris/ftp_from_exlibris) from Test to Production.
2. To install the SP, run UTIL SP 4 on the Production server.

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- **Article last edited:** 15-May-2016