

## New SSL certificates are not picked up by apache

- **Product:** Aleph
  - **Product Version:** 20, 21, 22, 23
  - **Relevant for Installation Type:** Dedicated-Direct, Direct, Local, Total Care
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### Problem Symptoms:

New SSL Certificates have been placed in the `./alephe/apache/SSLconf/conf`, and `ssl.conf` file in `./alephe/apache/conf` was updated. However, after restarting the apache server, the new certificates were not picked up.

### Cause:

Apache was not restarted properly. Full restart is needed (`apachectl stop` and `apachectl_auto`)

### Resolution:

Fully stop the apache server by `"apachectl stop"` and start by `"apachectl start"` or `apachectl_auto`.

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- **Article last edited:** 15-May-2016