
Cat module unresponsive when printing spine/piece labels with margins over 1.0

- **Product:** Voyager
 - **Product Version:** 8.2.2, 9.0, 9.1, 9.1.1, 9.2.0
 - **Relevant for Installation Type:** Dedicated-Direct, Direct, Local, Total Care
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Symptoms

When "Margin" setting in the spinelabel.cfg file is 1.0 or over and the operator selects File>Print Label>Print, the client will become unresponsive and will require manual closing in the task manager.

Defect Status

VYG-6854 is resolved for Voyager 9.2.1 and higher.

Replication Steps

1. Open the spinelabel.cfg from the Misc folder.
2. Change the [Print Options Holdings] stanza to something like the following, with 1.0 or higher in the "Margin" stanza:

```
[Print Options Holdings]
StandardFont=Times New Roman
StandardFontSize=12
AlternateFont=Arial
AlternateFontSize=12
Copies=1
TabWidth=1
Margin=1.0
SpineLabelHeight=1.625
SpineLabelWidth=.9
PieceLabelHeight=1.625
PieceLabelWidth=2.9
```

1. Open a record; "Get Holdings", File>Print Label>Print
2. Cat client becomes unresponsive and requires manual closing

Workaround

Keep "Margin" setting under 1.0

- **Article last edited:** 01-June-2016