

This util option cannot be accessed via this host machine (xxxx.com)

- **Product:** Aleph
 - **Product Version:** 22, 23
 - **Relevant for Installation Type:** Dedicated-Direct, Direct, Local, Total Care
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Description

The message "This util option cannot be accessed via this host machine (xxxx.com)" is received in response to any util c command.

Resolution

The XXXX_HOST_NAME parameters are used only in the new, multi-tier topology (which includes a separate "batch server").

If this isn't a multi-tier topology, then the BATCH_HOST_NAME parameter -- and any XXXX_HOST_NAME parameters -- can be commented out or removed.

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- **Article last edited:** 1-Jun-2016