

"Record does not exist" message after Z39.50 search

- **Product:** Aleph
- **Product Version:** 22, 23
- **Relevant for Installation Type:** Dedicated-Direct, Direct, Local, Total Care

Description

Error message "Record does not exists" appears when trying to display records which were searched in a database via Z39.50. Error number is C1001 11.

Resolution

Running clear_vir01 solves the problem in most cases. Problem is occurring because EXT01 (container for Z39.50 records) is in an incorrect order.

Please note that it might be necessary to start clear_vir01 in cold mode. For more information see article [clear_vir01 in hot mode or in cold mode?](#)

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- **Article last edited:** 14-July-2016