

## GUI gets stuck in performing cash transaction

- **Product:** Aleph
  - **Product Version:** 20, 21, 22, 23
  - **Relevant for Installation Type:** Dedicated-Direct, Direct, Local, Total Care
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### Problem Symptoms:

When you try to perform cash transaction in the GUI, the GUI gets stuck.

In the \$LOGDIR log of the pc\_server, you find the following error message:

```
"Oracle error: io_z31_write  
ORA-01653: unable to extend table xxx50.Z31 by 1024 in tablespace xxxx  
REATTEMPTING TO WRITE Z31"
```

### Cause:

Tablespace containing the z31 is full, so new cash transactions can't be written to the z31 table

### Resolution:

1. Resize the tablespace which contains the z31 table

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