

SSL Error when accessing PDS

- **Product:** Aleph
 - **Product Version:** 20, 21, 22, 23
 - **Relevant for Installation Type:** Dedicated-Direct, Direct, Local, Total Care
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Problem Symptoms:

When the application redirects to PDS an SSL error is displayed in the browser

Cause:

The chain file location is not configured in the ssl configuration file of apache

Resolution:

Add the following line to the file `./apache/conf/ssl.conf` file:

`SSLCertificateChainFile <chain file location>`

For example:

```
SSLCertificateChainFile /etc/.exlhs/ssl/gd_bundle.crt
```

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- **Article last edited:** 26-Jun-2016