

## .mov files not working in default WMP

- **Product:** Aleph
  - **Product Version:** 20, 21, 22, 23
  - **Relevant for Installation Type:** Dedicated-Direct, Direct, Local, Total Care
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### Question

We just noticed that the .mov files attached as objects, have no picture but has sound, when they are opened with the default WMP. They, however, work if we open the file with a player such as VLC.

### Answer

Seems to be a Microsoft issue, nothing we can do.

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- **Article last edited:** 26-Jun-2016