

mail issues in GUI

- **Product:** Aleph
 - **Product Version:** 20, 21, 22, 23
 - **Relevant for Installation Type:** Dedicated-Direct, Direct, Local, Total Care
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Desired Outcome Goal:

what needs to be checked when mail can't be sent from GUI client or OPAC?

Procedure:

1. in C:\AL500_20\Alephcom\tabAlephcom.ini configure :

a)MailServer

b)FromAddress

c)MailerName

d)optional : BccAddress

2. Check mail server definitions by sending mail from Circulation module >global patron information node

3. Configure Print.ini file for sending mails automatically

4 .The printer needs to be set to Normal Printing mode (to configure this option as default set "DefaultPrintConfig=0" in Alephcom.ini:)

5. For sending secure mail set "UseSecureSMTP=Y" in Alephcom.ini

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