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## Rosetta IE Viewer fails with incorrect StructMap

- **Product:** Rosetta
- **Product Version:** 3.2.1

### Description of symptoms:

- \* Rosetta IE viewer and mets viewer failing with attached screen shot error : "Error in Delivery - Object cannot be viewed due to a general problem, please contact an Administrator"
- \* No error in log
- \* Some Representations are delivered fine (to test by changing IE delivery rules)

### Cause

- Incorrect structMap for the Representation

- **Resolution**

- \* Lock IE
- \* Edit StructMap
- \* Correct the StructMap :

StructMap structure must be like :

```
<mets:structMap ID="rep2-1" TYPE="LOGICAL">  
<mets:div LABEL="xxxx">  
<mets:div LABEL="yyyy">  
<mets:div LABEL="zzzz" TYPE="FILE">  
<mets:fptr FILEID="fid2-1"/>  
</mets:div>  
</mets:div>  
</mets:div>  
</mets:structMap>
```

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- **Article last edited:** 07-Jul-2016