

## "HTTPOpenRequest Call Failed" when save bib record

- **Product:** Voyager
  - **Product Version:** 9.2.1
  - **Relevant for Installation Type:** Dedicated-Direct, Direct, Local, Total Care
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### Problem Symptoms

- Click File > Save As results in "HTTPOpenRequest Call Failed, Error Code: 12029"
- Does not happen for all workstations

### Cause

Preferences set to "Sort Automatically on Save"

### Resolution

1. Uncheck Cataloging > Options > General > Default Field Order Configurations > "Sort Automatically on Save"
2. Save.
3. Check Cataloging > Options > General > Default Field Order Configurations > "Sort Automatically on Save" if wish to use this feature.

### Additional Information

May be additional unidentified circumstances that trigger error.

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- **Article last edited:** 22-Jul-2016