
FullItemChangeDueDateLetter Email version not found in Letter Emails

- **Product:** Alma
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Question

The **FullItemChangeDueDateLetter** is found under General Configuration Menu > **Letter Activity**, but it is not possible to find it in **Letter Emails**.

Only SMS version exists for "**Change Due Date**". Where is this letter?

Answer

The EMAIL version is called "Loan Status Notice", for the "Full Item Change Due Date Letter". (In: General Configuration Menu > Letter Emails).

Additional Information

For more information about "FullItemChangeDueDateLetter" refer to:

[https://knowledge.exlibrisgroup.com/Alma/Product_Documentation/Alma_Online_Help_\(English\)/Administration/050Configuring_General_Alma_Functions/070Configuring_Alma_Letters#Letter_Types](https://knowledge.exlibrisgroup.com/Alma/Product_Documentation/Alma_Online_Help_(English)/Administration/050Configuring_General_Alma_Functions/070Configuring_Alma_Letters#Letter_Types)

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