
OCLC Connexion error: Import failed. Reason: null

- **Product:** Alma
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Question

When exporting bibs from OCLC Connexion, OCLC Export Gateway Status Message has error: "Import failed. Reason: null." How to fix it?

Answer

There can be multiple reasons for a "null" error.

1. Merge Rule was deleted. The Integration Profile showed the rule as "not listed". To fix go to: Configuration > General > Integration Profiles > OCLC Connexion. In the "Actions" tab, link a valid merge rule.
2. In another case, the "Upload single record" profile did not exist in: Configuration > Resources > Other Settings. The name of the profile should correlate to a Repository Import Profile already defined in: Resources > Import Profiles.

Additional Information

Click here for more about "[Importing Records from OCLC Connexion](#)".

And here regarding "[Importing a Single Record](#)".

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