

Files with unusual characters in filename not moving across into Rosetta

- **Product:** Rosetta
- **Product Version:**

Problem Symptoms:

Files with unusual characters in filename not moving across into Rosetta

Cause:

Check the default system locale (run the command locale).

It should be similar to your default System Locale (UTF-8)

If you see non UTF-8 answer as the following, see Resolution :

```
dc03kg0083eu.hosted.exlibrisgroup.com-d4(1) >>locale
```

```
LANG=C
LC_CTYPE="C"
LC_NUMERIC="C"
LC_TIME="C"
LC_COLLATE="C"
LC_MONETARY="C"
LC_MESSAGES="C"
LC_PAPER="C"
LC_NAME="C"
LC_ADDRESS="C"
LC_TELEPHONE="C"
LC_MEASUREMENT="C"
LC_IDENTIFICATION="C"
LC_ALL=C
```

Resolution:

1. Run : dps_profile
2. Edit the .cshrc file
3. Comment out the following lines like that:
 - # setenv LANG C
 - # setenv LC_ALL C
4. Reset the values of Locale to your default System Values, for example :
 - de_DE.UTF-8
 - NZ.ISO8859
 - example :
 - setenv LANG en_US.UTF-8
 - setenv LC_ALL en_US.UTF-8
5. Restart Rosetta
 - dps_stop

- dps_start

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- **Article last edited:** 14-August-2016