
Getting Aleph 20 GUI to work with Windows 10

- **Product:** Aleph
 - **Product Version:** 20, 21
 - **Relevant for Installation Type:** Dedicated-Direct, Direct, Local, Total Care
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Description

Can the Aleph version 20 GUI work with Windows 10?

Resolution

Aleph 20 and 21 are not certified for Windows 10: Ex Libris has not tested them since they were out of support when Windows 10 became available. See article "[Which MS windows version is certified for which Aleph version?](#)"

One customer says that they were able to get the Aleph v20 client working properly on Windows 10 as follows:

* modified the compatibility settings for the executable modules after installing the client: <https://support.microsoft.com/en-us/...ams-compatible>

* then installed an older version of Java (8u31 to be exact) in order to resolve the Saxon printing issue.

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- **Article last edited:** 16-Aug-2016