
NCIP: Server denying access to client

- **Product:** Aleph
 - **Product Version:** 20, 21, 22, 23
 - **Relevant for Installation Type:** Dedicated-Direct, Direct, Local, Total Care
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Description

Testing NCIP setup using util F/2/22, all we get back is one line starting with "passport":

```
passport aleph2.library.xxx.edu 5991 /exlibris/aleph/a22_1/alephm/tests/  
ncip_messages/LookupUser.xml
```

The log indicates that the IP is not authorized. e.g.:

```
2016-08-15 16:42:33 64 [002] [log] Initialized from Address 129.74.223.124:33669  
2016-08-15 16:42:33 64 [002] [log] Process id is 49615  
Load: /exlibris/aleph/u22_1/alephe/tab/server_ip_allowed  
2016-08-15 16:42:33 64 Server denying access to client , Exiting...
```

Resolution

An "N" (for NCIP) line needs to be added to \$alephe_tab/server_ip_allowed, such as:

```
N A 129.74.223.*
```

or

```
N A *.*.*.*
```

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- **Article last edited:** 16-Aug-2016