
360 Core / Client Center

- **Product Documentation**

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Access the latest documentation for Ex Libris products

- Introduction
 - General Client Center Information
 - The e-Catalog
 - Manage Your Library
 - Administer Your Products
 - Manage Your Data
 - Report on Your Data
 - Reports
 - Working with Third-Party Products
 - 360 Core Accessibility Statement
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- **Training**

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- **Release Notes**

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Stay informed about the features and capabilities included in each product release

- 360 and Intota Services Roadmaps
 - 360 Core (Client Center, E-Journal Portal): Release Notes and Status Updates
 - 360 Core (Client Center, E-Journal Portal): 产品发布更新
 - 360 Core / Client Center Release Schedule
 - Release and Service Announcements for 360 Services, Intota, 360 KB, Summon, and Ulrich's
 - User Authentication: Status Updates and Release Notes
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- **Knowledge Articles**

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Search our extensive knowledge base for answers to commonly raised questions

- 360 Core: Database Appears in E-Journal Portal Even Though Set to Not Display in Client Center
 - 360 Core: E-Journal Portal: E-Books Don't Appear
 - 360 Core: Recover a Deleted Library-Specific Holdings Database
 - 360 Core : Previously Subscribed titles set to "not tracked" in selectable databases
 - 360 KB: Announcing a New Support Structure for Content Cases
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- Can a closed Salesforce case be re-opened?
 - Chrome browser identifies connection as "Not Secure"
 - Customer ability to close Salesforce Cases
 - Introduction to the Knowledge Center
 - Knowledge Center Questions and Answers
 - Tips for Advanced Document Searching in the Customer Knowledge Center
 - What does my library need to do when adding a ProQuest Ebook Central database?
 - What is Case Status, and What Does It Mean?
 - What procedure should be followed to alert Ex Libris of a system down?
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