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## Product Documentation

- **Introduction**

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- Client Center Basics
  - New Counter Reporting Interface on the Intota Assessment Platform
  - Overview of 360 Counter and Project COUNTER
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- **360 Counter Setup**

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- 360 Counter: Fiscal or Calendar Year
  - 360 Counter: User Permissions Setup
  - 360 Counter and 360 Resource Manager: Securing Private Information in the Client Center from Serials Solutions Staff
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- **Adding Usage Data into 360 Counter**

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- 360 Counter: Counter Isn't Ignoring "Totals" Row in a Usage Report
  - 360 Counter: Deleting Usage Statistics from Consolidated Reports
  - 360 Counter and Intota: Finding Duplicate Titles in Usage-Data Reports to be Uploaded
  - 360 Counter: Replace an Existing Usage Statistics Report
  - 360 Counter: Retrieving Usage Statistics From a Provider (Vendor)
  - 360 Counter: Uploading Counter Reports
  - 360 Counter: Uploading Non-COUNTER-Compliant Usage Data
  - 360 Counter and Intota: Editing/Removing Duplicates from Uploaded SUSHI Reports
  - 360 Counter and Intota Assessment: Data Retrieval Service (DRS)
  - 360 Counter Landing Page
  - Counter: Troubleshooting Errors, and Uploading Hints and Tips
  - Data Retrieval Service (DRS)
  - Uploading Usage Reports to 360 Counter
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- **Adding Cost and Payment Data into 360 Counter**

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- 360 Resource Manager and 360 Counter: Cost Data Upload
  - 360 Resource Manager and 360 Counter: Cost Fund Account Information
  - 360 Resource Manager and 360 Counter: Include Cost Payment in Total for Fiscal Year
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360 Resource Manager and 360 Counter: Itemized Cost

- 360 Resource Manager and 360 Counter: Management Reports
  - 360 Resource Manager and 360 Counter: Manually Adding Cost Information
  - 360 Resource Manager and 360 Counter: Using the Cost Details Report as a Cost Data Upload Template
  - Acquisitions Cost Data Import Tool
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- **Consolidated Reports**

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- 360 Core and 360 Counter: Subscriptions to Usage Statistics Reports
  - 360 Core and 360 Counter: Usage Statistics and Consolidated Reports Overview
  - 360 Counter: Usage Cell is Blank in Consolidated Reports
  - Intota Assessment: Build Your Own Reports
  - Intota Assessment: Using the Functionality in your Consolidated Usage and Cost Reports
  - Intota Assessment and 360 Services: Cost and Usage Data Upload Schedule
  - Overview of Consolidated Usage and Cost Reports
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- **Vendor Statistics Metadata**

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- 360 Resource Manager: Duplicating a Vendor Statistics Metadata Data Set to Make a Template
  - 360 Resource Manager: Vendor Statistics Metadata: Add Resources to a Data Set
  - 360 Resource Manager: Vendor Statistics Metadata: Create a Data Set
  - 360 Resource Manager and 360 Counter: Management Reports
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- **Additional Support**

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- 360 Resource Manager: Glossary of Terms
  - 360 Services, Intota, 360 KB, Summon, and Ulrich's: Client Listservs
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