
360 MARC Updates

- **Product Documentation**

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Access the latest documentation for Ex Libris products

- Configuring
- Authority Sources Used in 360 MARC Updates
- Cataloging Practices
- 360 MARC Record Types
- Record and File Delivery
- Loading 360 MARC Updates into the OPAC
- Help and Troubleshooting
- FAQs (Frequently Asked Questions)

- **Training**

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Learn new skills and get certified with our tutorials, recorded training and other materials

- 360 MARC Updates: Training Webinars
- 360 MARC Updates: Video Tutorials

- **Release Notes**

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Stay informed about the features and capabilities included in each product release

- 360 and Intota Services Roadmaps
- 360 MARC Updates: Release Notes and Status Updates
- 360 MARC Updates Release Schedule

- **Knowledge Articles**

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Search our extensive knowledge base for answers to commonly raised questions

- 360 Core and 360 MARC Updates: Data on Demand Reports and MARC Updates Take a Long Time to Generate
- 360 MARC Records in my OPAC don't match my 360 Core holdings
- 360 MARC Updates: "Journal of Geophysical Research" title split
- 360 MARC Updates: The FTP URL no longer works. How can I download my records?
- Can a closed Salesforce case be re-opened?
- Customer ability to close Salesforce Cases

Introduction to the Knowledge Center

- Knowledge Center Questions and Answers
 - Tips for Advanced Document Searching in the Customer Knowledge Center
 - Viewing System Status for SaaS Environments
 - What is Case Status, and What Does It Mean?
 - What procedure should be followed to alert Ex Libris of a system down?
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