
E-Journal Portal

- **Product Documentation**

[No image available](#)

Access the latest documentation for Ex Libris products

- Overview
- Functionality
- Administration
- 360 Core and Intota: 360 Usage Statistics
- Help
- E-Journal Portal Accessibility Statement

- **Training**

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Learn new skills and get certified with our tutorials, recorded training and other materials

- E-Journal Portal: Training Webinars

- **Release Notes**

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Stay informed about the features and capabilities included in each product release

- 360 and Intota Services Roadmaps
- 360 Core (Client Center, E-Journal Portal): Release Notes and Status Updates
- E-Journal Portal Release Schedule

- **Knowledge Articles**

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Search our extensive knowledge base for answers to commonly raised questions

- Can a closed Salesforce case be re-opened?
- Chrome browser identifies connection as "Not Secure"
- Customer ability to close Salesforce Cases
- Introduction to the Knowledge Center
- Knowledge Center Questions and Answers
- Tips for Advanced Document Searching in the Customer Knowledge Center
- Viewing System Status for SaaS Environments
- What is Case Status, and What Does It Mean?
- What procedure should be followed to alert Ex Libris of a system down?