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## 360 Link: User Guide

- **Product:** 360 Link
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### Where can I find a 360 Link User Guide?

ProQuest's 360 Link is a full-featured, OpenURL, link resolver that seamlessly links all of your library resources. When your patron finds a citation or reference to a specific article, 360 Link supplies the best available path to the content, anywhere in your collection. Patrons no longer need to work between databases or repeat searches using different search engines and different search methods.

This 360 Link User Guide outline below contains links to information throughout the Support Center.

If you have other questions about 360 Link or OpenURL linking that aren't answered by information found here, you can search the rest of the Support Center using the Search function above.

And you can always contact us for personalized help! Use the **Support Portal** option menu near the top of this page, or call us on one of our [worldwide telephone numbers](#).

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### 360 Link User Guide

To read about a particular subject, click the title and you'll be taken to the document elsewhere in the Support Center that addresses that subject:

- Overview
  - [New 360 Link with Index-Enhanced Direct Linking, Sidebar Helper Frame, and New Results Pages](#)
    - [How to Identify if your Library is Currently Using the Enhanced 360 Link or Legacy 360 Link](#)
- Training
  - [Training for Getting Started with 360 Link with IEDL \(Index-Enhanced Direct Linking\)](#)
  - [Additional Training Webinars for Ongoing Learning](#)
- [Video Tutorials](#) (currently legacy 360 Link tutorials only)
- [360 Link Results Pages](#)
- [Citation Linker Overview](#)
- Configuring 360 Link and Setting Up Sources and Targets
  - [Training for Getting Started with 360 Link with IEDL \(Index-Enhanced Direct Linking\)](#)
  - Configuring 360 Link
    - [Customization and Configuration](#)
      - [Administration Console Help Pages](#)

- [Languages](#)
- [Branding Options](#) (only for Legacy 360 Link)
- [Advanced Options](#) (only for Legacy 360 Link)
- [Full-Text Links](#)
- [Database Order](#)
- [Custom Links](#) (only for Legacy 360 Link)
- [Public Notes](#)
- [Citation Managers](#)
- [1-Click](#) (only for Legacy 360 Link)
- [Custom Text](#)
- [CrossRef Options](#)
- Link 2.0 Tab in the Administration Console (only for 360 Link with Index-Enhanced Direct Linking)
  - [Link 2.0 Activation and Configuration](#)
  - [Sidebar Branding Options](#)
  - [Non-Sidebar Pages Branding Options](#)
  - [Custom Links](#)
    - [How to Migrate a Custom Link from Legacy 360 Link to 360 Link with Index-Enhanced Direct Linking](#)
    - Create a Custom Link that Sends Citation Metadata to:
      - [InterLibrary Loan \(ILL\) Form](#)
      - [Library Catalog](#)
      - [Other Resources \(such as Google Scholar and OAlster\)](#)
- [Mobile Settings](#)
- [Sidebar Exclude Options for Problem Resources](#)
- [Citation Linker Form](#)
- [Previewing Changes You Make in 360 Link with Index-Enhanced Direct Linking \(IEDL\)](#)
- Customization Forms (only for Legacy 360 Link)
  - [Custom Links and Communication Options](#)
  - [1-Click-to-Article](#)
  - [Branding](#)
  - [E-Journal Portal Integration](#)
  - [Custom Text](#)
- Custom Links (only for Legacy 360 Link)
  - [Logic Links FAQ](#)
  - [OpenURL and ILL Forms](#)
  - [ILLIAD Set Up](#)
- 1-Click (only for Legacy 360 Link)

- [1-Click Providers](#)
- [Summon: Enable 1-Click](#)
- [Summon: Disable 1-Click](#)
- Sidebar Helper Frame (only for 360 Link with Index-Enhanced Direct Linking)
  - [Frame Cannot Display with Certain Providers](#)
- Index-Enhanced Direct Linking (IEDL)
  - [Resources That are Linked Directly via IEDL](#)
  - [Index-Enhanced Direct Linking Providers that Require Special Configuration](#)
- Setting Up Linking Sources
  - Referring Sources
    - [Referring Source Setup Guide](#)
    - [Referring Sources FAQ](#)
    - [Buttons and Logos](#)
- PubMed
  - [PubMed Outside Tool Instructions, Part I](#)
  - [PubMed Outside Tool Instructions, Part II](#)
- Google and Google Scholar
  - [Google Books](#)
  - [Google Scholar Setup](#)
  - [Google Scholar FAQ](#)
- CrossRef
  - [CrossRef Links](#)
  - [CrossRef FAQ](#)
  - [Databases That Work with CrossRef Lookup](#)
- Setting Up Linking Targets
  - Linkers
    - [Target Setup Guide for CSA Sage, Factiva, Gale, Get It Now \(Copyright Clearance Center\), and OCLC](#)
    - [Available Target Linking-Syntaxes \('Linkers'\)](#)
    - [Target Linking-Syntax \('Linker'\) Request Process](#)
- Providers
  - [IEEE Proceedings Link Issues](#)
  - [Get It Now \(Copyright Clearance Center\) Integration](#)
- [User Authentication](#)
  - [Athens or Shibboleth with 360 Discovery Services](#)

- [Administration Console -- Advanced Options](#)
- Usage Statistics
  - [Usage Statistics](#)
- Release Notes and Service Status
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- Help and Troubleshooting
  - [Links Don't Open in a New Browser Window](#)
  - [Report a Broken Linking-Syntax \('Linker'\)](#)
- FAQ's (Frequently Asked Questions)
  - [General FAQ](#)
  - [FAQ for New Clients](#)
- [XML API](#) (only for Legacy 360 Link)
  - [Building Links Using the XML API](#)
  - [XML API FAQ](#)

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- **Date Created:** 9-Feb-2014
  - **Last Edited Date:** 17-Sep-2016
  - **Old Article Number:** 7271