
360 Link: Release Notes and Status Updates

- **Product:** 360 Link

What are the latest updates to 360 Link?

November 13, 2024

New Auto-Holdings Partnership –

360 and Intota clients may now enable auto-holdings management for Project MUSE! This enhancement saves you time and effort by automating the exchange of subscribed titles with provider Project MUSE. Based on the NISO RP-26-2019 standard for KBART automation, the process ensures timely and accurate holdings updates without staff mediation for the following databases:

- Project MUSE: Universal Books (Purchased) ACKJY
- Project MUSE: Universal Books (EBA) AAYCG
- Project MUSE: Universal journals ANBFE

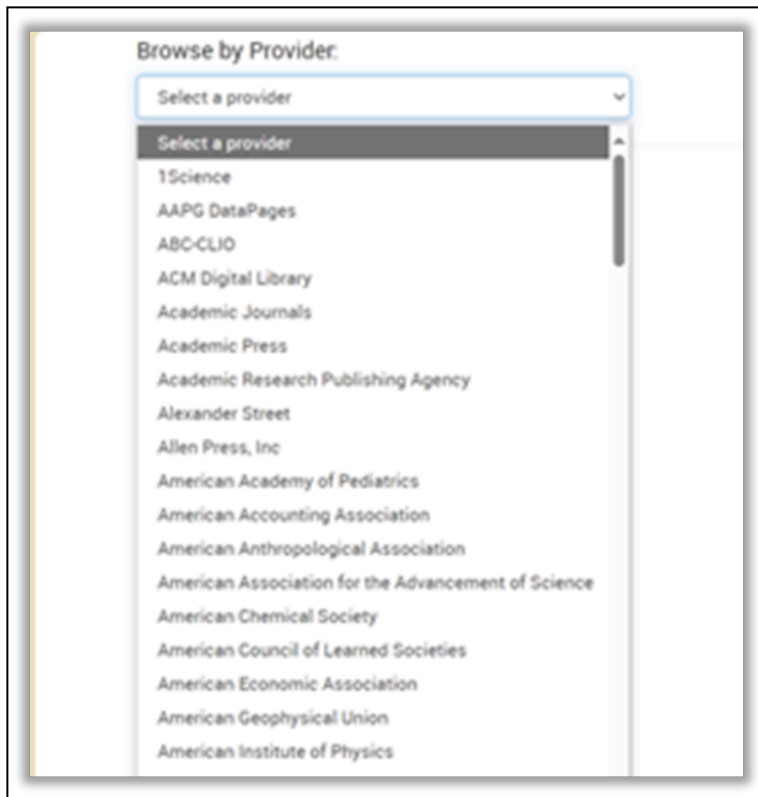
These databases can be configured with the Project MUSE Institution ID to prompt weekly auto-holdings updates. Here is a screenshot from 360 Client Center Database Details:



The screenshot shows a form titled "Auto Holdings Settings" with a label "Project MUSE Institution ID" and an adjacent empty text input field.

E-Journal Portal –

There is a new search pathway for users: the ability to browse titles by provider. Users can now browse all your subscribed titles from a specific provider. This opt-in feature has two different display styles: drop-down list or expanded list.



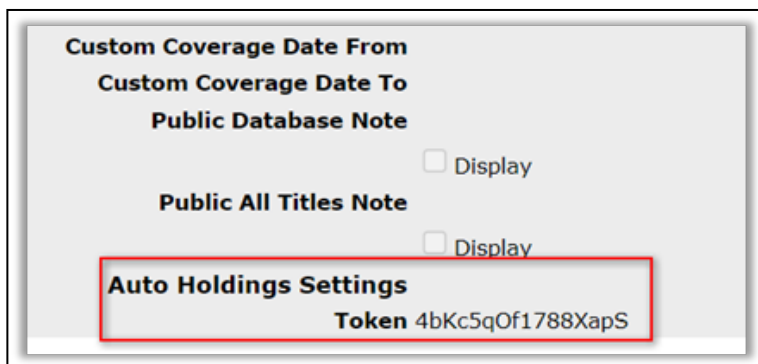
This is configured in 360 Core Administration Console > E-Journal Portal 2.0 > Search Page Options > Provider Browse.

February 14, 2024

New Auto-Holdings Partnership –

360 and Intota clients may now enable auto-holdings management for Springer ebooks and ejournals! This enhancement saves you time and effort by automating the exchange of subscribed titles with provider Springer. Based on the NISO RP-26-2019 standard for KBART automation, the process ensures timely and accurate holdings updates without staff mediation.

Database Springer Online Journals Complete (SOJ) and database Springer Books (SBO) can be configured with a Springer Nature token to prompt weekly auto-holdings updates. The token must be entered on the Database Details page; here is a screenshot from 360 Client Center:



The results of the exchange display on the home pages of Client Center and Intota:

360 Link

- Updated the citation APA format used to "APA 7th - Sentence Casing, DOI: <https://doi.org/>"
- Use DOI for linking even if Crossref enrichment is not invoked.
- Use Pubmed <VernacularTitle> for linking if <ArticleTitle> is "not available" for non-English articles.

360 Client Center

- Eliminated the error that occurred when searching for titles inside a database by limiting the search to just selected titles.
- DRS request form couldn't save an entry with | (pipe) character.

Intota

- Holdings URL Replacement tool added to Intota in the Tools menu:

Home > Tools > Holding URL Replacements

New Holding URL Replacement

Details * Required Field

Database Code *

Options:

Look For *

Replace With

A blank value is in effect a delete

- Manual upload errors were still displaying after an auto-holdings cycle ran (Taylor & Francis).

360 Knowledgebase

- ~1300 Springer database names have been updated to include the "Springer Nature" prefix.

Ulrichsweb

- Accessibility WCAG 1.3.1 updates.
- Expand publishers list no longer has an arbitrary display limit.

August 2, 2023

New Features:

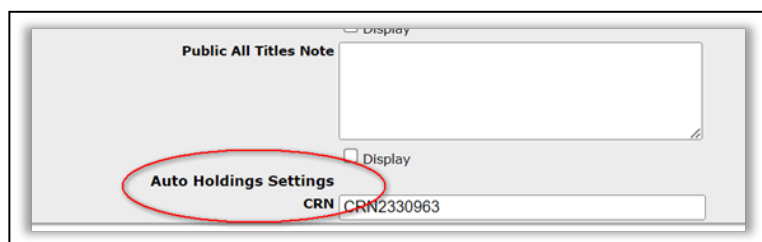
1. **Support Ebook Auto-Holdings Management with Taylor & Francis (Multiple Idea Exchange Submissions)** – This enhancement saves you time and effort by automating the exchange of ebook holdings

(subscribed titles) with provider Taylor & Francis. Based on the NISO RP-26-2019 standard for KBART automation, the process ensures timely and accurate holdings updates without staff mediation.

Things to know:

- Available to both 360 and Intota libraries.
- Updates occur weekly, generally in the Saturday/Sunday timeframe.
- The updates impact database **Taylor & Francis eBooks A-Z** (code JTX), so you must subscribe to this database to receive updates.
- Each weekend Ex Libris calls a Taylor & Francis API endpoint and retrieves a KBART-formatted file to upload on your behalf.

Configuration is easy! Once you receive a Customer Reference Number from Taylor & Francis, you need to enter the CRN in the database details page of database code JTX in order to trigger automated updates:



360 Database Details

A screenshot of a web form titled "About". It contains several fields: "Database Name *" with the value "Taylor & Francis eBooks A-Z"; "Provider Name" with the value "Taylor & Francis"; "Status" with a dropdown menu showing "Subscribed"; "OA Coverage" with the value "0 %"; "MARC Coverage" with the value "85 %"; "Title Coverage" with a dropdown menu showing "ONLY SELECTED titles" and "ALL titles"; "Database Description" and "Long Database Description" with empty text input fields; "Automate Holdings" with radio buttons for "Automatic" (selected) and "Manual"; and "CRN" with the value "CRN2330963". There are "Cancel" and "Save" buttons at the top right.

Intota Database Details

2. **Open Access Indicators (NERS Vote Winner)** – This feature enables you to identify Open Access titles quickly and easily in the 360 KB. This freely available content is often intermixed with licensed content in provider databases, making it difficult to discover resources that can augment your collection.

Things to know:

- Available to both 360 and Intota libraries.
- The Open Access status is provided by **Ulrich's**, the most comprehensive and authoritative source of information about serials from around the world.
- A coverage percentage is calculated and displayed at the database level.

- Individual titles display an Open Access indicator.

Agricultural Science Database Database
1009 titles

Subscribed - ProQuest - MOK

OA Coverage 19 %

MARC Coverage 92 %

Search Results (only Intota is shown here)

Agricultural Science Database (MOK)

<https://search.proquest.com/agriculturejournals>
ProQuest

1009 titles (7 books, 1002 journals, 0 videos)

Resource Type **Database**
 Status **Subscribed**
 Discoverable **360 Link, 360 Core, 360 MARC Updates, Summon**

Last Full Update 04/19/2023
Last Partial Update 07/31/2020

Titles (1009 tracked of 1009)

About

Database Name Agricultural Science Database

Provider Name ProQuest

Status Subscribed

OA Coverage 19 %

MARC Coverage 92 %

Title Coverage ALL titles

Database Details

Title	Identifier	Type	Status	Date(s)	Custom Date	OA	Collection	More
ACTA AGRICULTURAE SLOVENICA	1581-9175	eJournal	Subscribed	08/01/2007 to 12/31/2013		Yes		View Details
Acta Agronómica	0120-2812	eJournal	Subscribed	01/01/2004 to present		Yes		View Details
Acta biológica colombiana	0120-548X	eJournal	Subscribed	01/01/2004 to present		Yes		View Details
Acta biológica Cracoviensia	0001-5296	eJournal	Subscribed	01/01/2010 to present		Yes		View Details
ACTA BOTANICA CROATICA	0365-0588	eJournal	Subscribed	01/01/2011 to 07/31/2019		Yes		View Details
Acta Facultatis Xylogologiae Zvoľen res Publica Slovaca	1336-3824	eJournal	Subscribed	07/01/2013 to present		Yes		View Details
Acta Scientiarum Polonorum. Formatio Circumiectus	1644-0765	eJournal	Subscribed	01/01/2014 to 01/31/2018		Yes		View Details
Acta Scientiarum. Agronomy	1679-9275	eJournal	Subscribed	01/01/2015 to present		Yes		View Details
Acta scientiarum. Animal sciences	1806-2636	eJournal	Subscribed	01/01/2015 to present		Yes		View Details
ADVANCES IN ANIMAL BIOSCIENCES	2040-4700	eJournal	Subscribed	04/01/2010 to 04/30/2020		Yes		View Details

View Titles

Acta Agronómica

Alt. Title: Acta agronomica

Found in: [Agricultural Science Database by ProQuest](#)

Date(s): 01/01/2004 to present

<https://search.proquest.com/publication/2035751>

Resource Type **Ejournal**
 Holding Status **Subscribed**
 Discoverable **360 Link, 360 Core, 360 MARC Updates, Summon**

Holding Details

Database Name Agricultural Science Database

Provider Name ProQuest

Status Subscribed

OA Yes

Coverage Dates from 01/01/2004 to Present

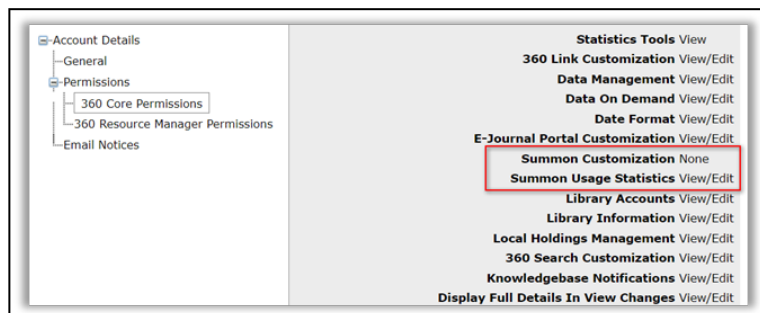
Title Details

3. Access Summon Usage Statistics Without an Admin Permission (Idea Exchange #43682661) – This

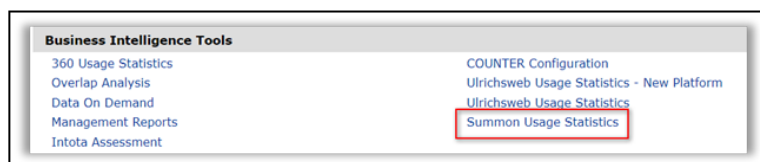
enhancement enables users to authenticate into and use Summon Usage Statistics without requiring full Summon administrative permissions. This allows more users to take advantage of Summon analytics while safeguarding other parts of the Summon Admin Console.

Things to know:

- Available for 360 Client Center only this release. Intota functionality will be available in the November 2023 release.
- The account permission “Summon Usage Statistics” should be set to View/Edit to make the link appear.



360 Client Center - Account Permissions



360 Client Center - Business Intelligence Tools

Resolved Issues:

360 Link:

- 360 Link: improve ISBN-10 handling for '979' ids
- 360 Link Citation Management: APA style: missing volume, issue and pages
- Remaining 2023 VPAT Level A & AA issues for 360 Link 2.0
- III - WAM SSL - Original URLs containing a dash, not properly formatted

360 MARC Updates:

- 360 MARC Updates MFT delivery using incorrect file path
- Previous MFT Files still displaying in main directory
- 360 MARC SSJReport.csv producing corrupt data
- Data on Demand / MARC Updates email notifications blocked by Gmail for not being RFC 5322 compliant

360 Client Center:

- Searching without diacritic in Database Details yields no results

- Repeatedly kicked out when trying to track Ebook Central titles
- Can not download the "Unmatched Titles" after ODSE file loading.

Intota:

- Searching for title without diacritic in Database Details yields no results
- View Upload Status needs updating

360 Counter/Intota Assessment:

- Accessible Archives SUSHI R5 errors
- Make Intota Assessment use https by default

EJP:

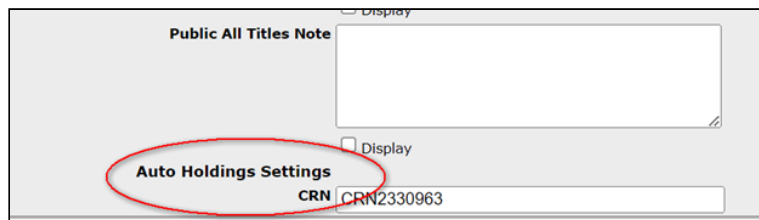
- Add Title/Date Sort option (from legacy EJP) to EJP 2.0

May 3, 2023

This release is primarily a maintenance release, but it includes infrastructure work for a couple of exciting projects: Auto-holdings management with Taylor & Francis eBook subscriptions and Expanded 360 API capabilities!

360 Client Center

The Database Details page for database code JTX (Taylor & Francis ebooks A-Z) now includes a field for entering your CRN. Please note that auto-holdings management is not yet functional for T&F; this is in preparation for the rolling out the capability. We just wanted to make you aware of the new field.



Resolved Issues:

- Unable to delete the prefix string from a Holdings URL Replacement.
- Unable to see and delete cost data information.

Intota

Resolved Issues:

- Some clients experienced a timeout when downloading the Tracked eBooks Management Report.
- Unable to edit some of the Database Administration fields.
- Custom holdings URL was not accurately reflected in the Holdings Details display.
- Tracked eJournals Management Report didn't include titles with a "From Consortium" status.

360 Counter and Intota

An issue was identified when doing SUSHI harvesting each month and then manually uploading a COUNTER report for the same time period it would not delete the SUSHI data. This caused the data to be included twice in reports. The resolution fixes the root cause and retroactively fixes the duplicate data.

Resolved Issues:

- SUSHI Test failing for Encyclopedia Britannica.

360 Link

Accessibility:

Following the creation of the January 2023 VPAT for 360 Link both level A and level AA have been addressed, where applicable. Please note that there may be some instances where we cannot make the pages totally accessible. For example, if you use a logo that is not labeled, that is not a guideline that Ex Libris can resolve.

Resolved Issues:

- Added a new label in 360 Link Custom text that appears for links when the OpenURL genre is set to video.

The E-Journal Portal

Accessibility:

Amended the results page `class="ng-scope ng-hide" aria-hidden="true"` for H1 so that the screen reader will not skip reading the H1, "Online Journals, Books and more".

360 MARC Updates

Resolved Issues:

- When "III - WAM SSL Host Replace" authentication method is selected and the prefix starts with HTTPS, URLs in preview (and 856 MARC field in MARC Updates file) are not overwritten and are not starting with "0-".

Infrastructure

The upgrade to Java 17 improves the following:

- Performance
- Code optimizations
- Security

Refined stored procedures to increase the response time for very large databases.

August 3, 2022

360 Core Client Center

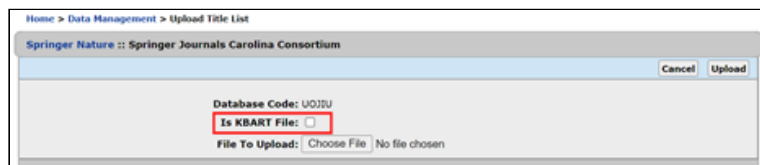
- *Enhancements:*

Manual KBART Upload – This enhancement allows you to upload KBART-formatted files to activate/deactivate your

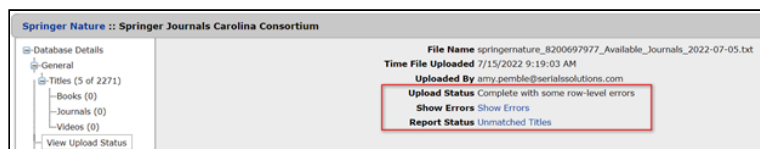
database holdings. Like the native 360 ODSE process, this option allows you to batch update holdings, but it uses the more well-known industry standard [KBART](#).

This is the first phase in the plan to expand auto-holdings management support to additional providers by demonstrating KBART support: ingest, validation, error reporting, and holdings updating.

On the database's Upload Title List page there is a new **Is KBART File** checkbox to alert the system that the file uses KBART formatting rather than ODSE:



The View Upload Status page shows Upload Status, Errors, and overall Report Status:



Note

For this release, this functionality is available only in 360 Core Client Center and will be added to Intota in the next phase.

• Resolved Issues:

- The 360 Counter Summary View page did not display data correctly.
- The **Submit a Case** link URL required an update.
- The 360 Counter DRS form incorrectly encoded some characters in credentials, which led to failed tests and harvests.
- The .json files downloaded from 360 Counter SUSHI harvests were empty.

The E-Journal Portal

Resolved Issues

In some search conditions, the new (Q2) ability to sort Main Titles ahead of Alternate Titles was not working correctly.

360 Link

Resolved Issues:

- There is a new linker for the Chronicle of Higher Education.
- Links generated for the WAM III proxy using secure URLs needed refinement.

Intota

Resolved Issues:

- In Menu Settings, updates to Resource Status entries were not saved correctly.

- The **Submit a Case** link URL required an update.
- The Vendor Statistics Management form was incorrectly encoding some characters in SUSHI credentials, leading to failed tests and harvests.

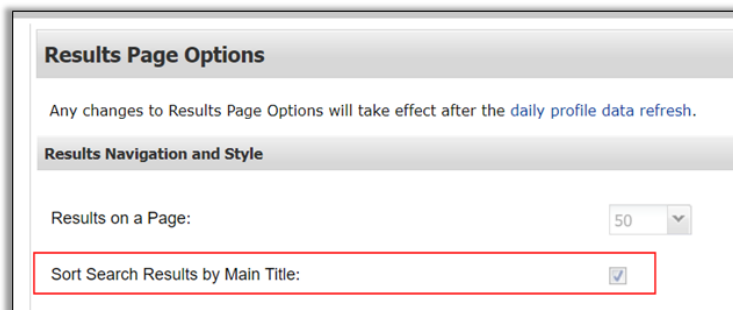
June 17, 2022

The E-Journal Portal

[NERS Project: Allow for the ordering of EJP results](#)

This feature eliminates user confusion caused by results that were not obviously related to the searched terms. Currently, Alternate Titles and Main Titles are equally weighted if either contains the search terms. You now have the option to prioritize results that have the user's search terms in the Main Title over results that only have the search terms in the Alternate Title. That is, if the Main Title includes the search string, that title will appear higher in the results list than if the search string is only in the Alternate Title.

The feature is enabled in the E-Journal Portal 2.0 Results Page Options:



This option impacts Title Begins With, Title Equals, and Title Contains All Words searches.

Resolved Issues:

- The characters : + - && || ! () { } [] ^ " ~ * ? : \ were causing an error in the autocomplete suggestions because Solr requires they be handled specially. Autocomplete suggestions are now successful when the user includes these characters.

360 Link

[Idea Exchange: Database order in 360 Link and EJP: Make it possible to upload changes in a file](#)

This enhancement streamlines database prioritization by allowing you to manipulate a spreadsheet and then upload it directly to the Administration Console.



The addition of Database Code in the user interface and the downloaded .tsv file helps quickly identify the databases you want to re-order.

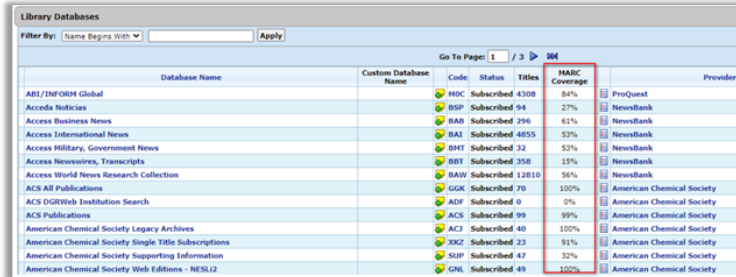
Resolved Issues:

- Ovid databases are added to the Global Exclude List at the request of that provider.

360 Core Client Center

[Idea Exchange: Provide an overall percentage of MARC record availability at the database level.](#)

This enhancement allows you to quickly view the percentage of titles in a database with an associated MARC record in the 360 Knowledgebase. Rather than sampling several titles in the database, you can immediately view the coverage percentage in Database Management and on the Database Details page.



Database Name	Custom Database Name	Code	Status	Titles	MARC Coverage	Provider
ABI/INFORM Global		HDC	Subscribed	4308	84%	ProQuest
Acceda Noticias		BSP	Subscribed	94	27%	NewsBank
Access Business News		BAR	Subscribed	296	61%	NewsBank
Access International News		BAI	Subscribed	4855	53%	NewsBank
Access Military, Government News		BMF	Subscribed	22	53%	NewsBank
Access Newsires, Transcripts		BBT	Subscribed	358	15%	NewsBank
Access World News Research Collection		BAW	Subscribed	12810	56%	NewsBank
ACS All Publications		GGK	Subscribed	70	100%	American Chemical Society
ACS DIGIWeb Institution Search		ADF	Subscribed	0	0%	American Chemical Society
ACS Publications		ACS	Subscribed	99	99%	American Chemical Society
American Chemical Society Legacy Archives		ACJ	Subscribed	49	100%	American Chemical Society
American Chemical Society Single Title Subscriptions		XKZ	Subscribed	23	91%	American Chemical Society
American Chemical Society Supporting Information		SUP	Subscribed	47	32%	American Chemical Society
American Chemical Society Web Editions - NESLIZ		GNL	Subscribed	49	100%	American Chemical Society



Code	Status	Titles	MARC Coverage
GGK	Subscribed	70	100%

Database Details
General
Titles (70)
Books (0)
Journals (70)
Videos (0)

Code: GGK
Last Full Update: 10/08/2021
Collection: American Chemical Society
Provider: American Chemical Society
Titles: 70
Titles are selectable: No
Status: Not Tracked
MARC Coverage: 100%
Summon
Default URL: <http://pubs.acs.org/wh/journals/query/subscriberSearch.html>
Default Database Name: ACS All Publications
Ex Libris Description

Resolved Issues:

- VPAT Level A accessibility refinements
- ISBNs were not appearing in the Overlap Analysis results in some circumstances.
- Updated links to corporate web pages for each product

Intota

[Idea Exchange: Provide an overall percentage of MARC record availability at the database level.](#)

This enhancement allows you to quickly view the percentage of titles in a database with an associated MARC record in the 360 Knowledgebase. Rather than sampling several titles in the database, you can immediately view the coverage percentage in the Databases list and on the Database Details page.

Resolved Issues:

- Contact Details Roles can now be edited or removed.
- The titles of Library Specific Holdings databases are no longer duplicated on the Database Details page.
- Execution Data in License are saving and displaying correctly.
- Menu Settings > Resource Status entries are able to be deleted.
- Added to the License Information Report:
- Course Pack Print

- Course Pack Electronic
- Course Pack Note
- Remote Access
- Remote Access Note
- The More (#) hyperlink in the Home > Tools > Notes Resource(s) column now navigates you to the full list of attached resources.

360 COUNTER and Intota

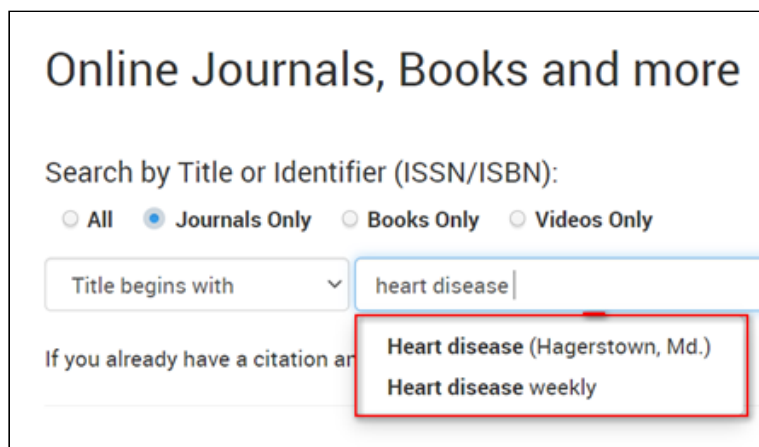
Numerous improvements were made to the SUSHI harvester to increase visibility into processing hiccups and to streamline

- Surface additional warnings and errors to the user interface including “No usage available for requested dates,” “Incorrect API key,” and “No longer available for requested dates.”
- Limit the number of attempts to harvest a given report during the month to 5 in order to end the infinite loop of some reports in the queue
- Stop requeuing reports after encountering an error like “no usage available for requested dates”
- Clear unharvestable reports from the queue and user interface

February 23, 2022

The E-Journal Portal

New! Auto-complete suggestions are tailored to your library profile. Only resources to which you subscribe in your library profile are offered as potential search options when you begin typing in the search box:



This customized list distinguishes resources that the library owns/licenses/tracks from the whole universe of 360 Knowledgebase titles and eliminates “0 search results” issues.

The feature applies to all libraries, and the auto-complete index is updated weekly. I.e., there may be a delay in tracking/untracking a title and its appearance in the auto-complete suggestions list.

Resolved Issues:

- Inherited Terms of Use did not display for consortium members. Now consortium members can always view Terms of Use inherited from the “parent” library.
- If a library disables video searching in EJP, the “Videos Only” results filter no longer displays.
- The Custom Text > Citation Linker Form > No. 48 did not display the customized message.

360 Link

Resolved Issues:

- The display time for the ILL form submission pop-up is now extended from 3 to 10 seconds. The longer display time should reduce user confusion and prevent duplicate request submissions.
- The Google Scholar feed did not work for a small number of libraries.
- If both Crossref and PubMed identifiers are present, the Crossref identifier is always preferred.

360 Core Client Center

Resolved Issues:

- Holdings URL replacements (a November 2021 feature) did not appear in the View Changes audit.

Intota

Resolved Issues:

- Uploading titles lists to LSHs was inconsistent and displayed confusing error messages.
- Deleting titles from LSHs did not work.
- Holdings URL replacements (a November 2021 feature) did not appear in the View Recent Updates audit.

360 COUNTER / Intota

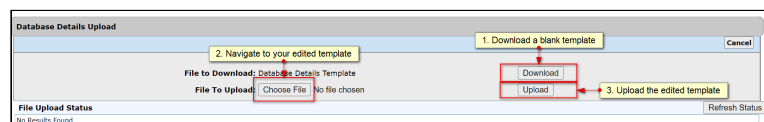
Resolved Issues:

- Reports uploaded in September were not consolidated.
- The SUSHI harvester mishandled some application exceptions, which prevented reports from finishing.
- If validation fails due to extra tabs in an uploaded file, the error is now reported to the user.

November 3, 2021

360 Client Center

New! Make changes to database details for multiple databases at once. Edit, add, or delete the database details in a .csv file, using database codes as the identifier. For example, this feature can be used to change the “Omit proxy from this database” setting or add a Public Database Note to multiple collections.



For more details, see [360 Core: Database Details Upload](#).

New! Configure your own holdings URL replacements for providers like Gale, EBSCOhost, ProQuest, and Thomson Reuters Westlaw. Until this release, Customer Support had to perform this configuration on your behalf. Now you can specify replacement text, add a prefix, or add a suffix to a database's holding URL. This tool is in the Management Tools section of Client Center.

Database Code

Choose only one option below

Option 1 : Replacement

Look For

Replace With

A blank value is in effect a delete

Option 2 : Add a Prefix

Prefix

Option 3 : Add a Suffix

Suffix

For more details, see [360 Core: Holding URL Replacement](#).

Note

Database Details Upload and Holdings URL Replacement are not yet available in the Intota application. We will be working on integrating both tools into Intota.

Resolved Issues:

- Unable to save COUNTER SUSHI credentials.
- Unable to remove authorization settings for some providers.

E-Journal Portal

New! Change the database sort order: if a journal is in multiple databases, configure the EJP to display the database with the most recent coverage first. To enable this option, open the Results Page in the Administration Console E-Journal Portal 2.0:

Results Page Options

Any changes to Results Page Options will take effect after the [daily profile data refresh](#).

Results Navigation and Style

Results on a Page:

Display Syndetics Cover Images:

Note: A select number of journal images are included at no charge. More images may be available with your subscription to Syndetics. Enter your library's Syndetics client ID below:

Syndetics ID:

Display Alternate Title below authority title:

Display results with equal coverage years on the same horizontal row. (If selected, databases are separated by a "I" or "and" by default.):

Display results using the preferred database order specified in 360 Link. (For 360 Link customers only - if deselected, databases display by coverage years.):

Display results order options:

Default: Oldest coverage date at the top

Most recent coverage date at the top.

For more details, see [360 Core: E-Journal Portal Administration Console -- 2.0 Results Page Options](#).

Resolved Issues:

- Browse by Subject feature not available after doing a search.
- Ulrichsweb information does not display.
- One hour cookie expiration causes mixed content error and timeout.
- Videos search filter defaults to journals instead of videos.
- Need language translations for Videos Only option.
- Database payments show as loading even after saving.

360 Link

Resolved Issues:

- Citation Linker form should use the same language parameter as 360 Link
- New linking parameter is required for MIT Sloan and Indian Academy of Sciences content
- HAN proxy handling

Intota

Resolved Issues:

- Unable to delete previously uploaded COUNTER r5 reports.
- Consortium Sharing dialog window isn't completely rendered.
- Unable to view Renewal Details.
- Unable to delete Cost data.
- Unable to save IP addresses in Library Settings.

COUNTER r5

Resolved Issues:

- Springer Nature SUSHI URL needs adjustment.

- SUSHI queue was “stuck” and didn’t process reports for a period.

360 /Intota Holdings API

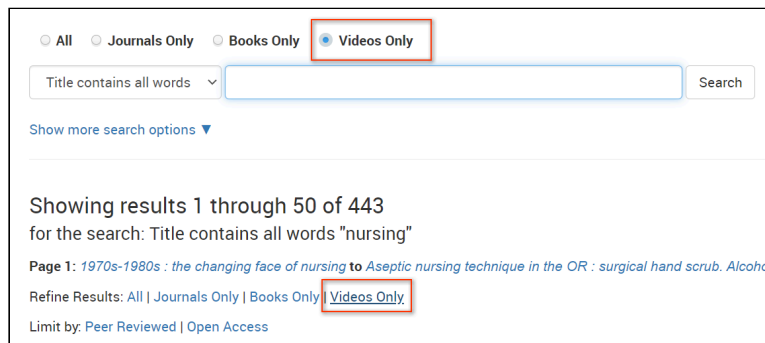
(Currently in early testing)

- Added “last updated” end point to support retrieval of changes only, rather than full exports.

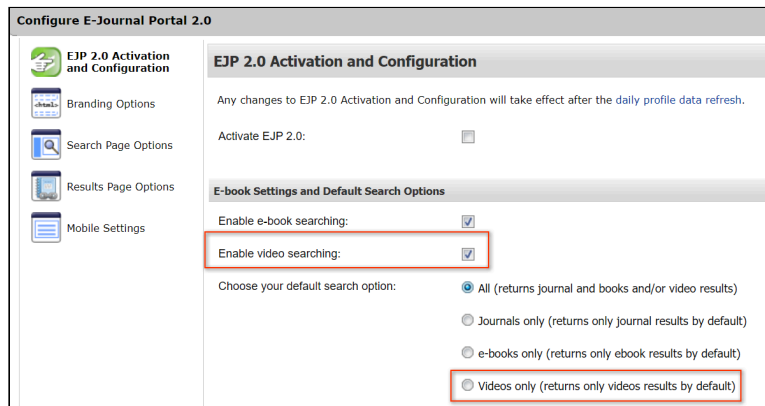
August 4, 2021

E-Journal Portal/A-to-Z List

Users can now limit the results of searches to video titles only. This can be done before the search by selecting the **Videos Only** radio button, or done after the fact by filtering the results to **Videos Only**:



Please note that this feature will be turned on by default in the EJP 2.0 settings. If the library does not want to offer this functionality, it must be turned off in the Administration Console > E-Journal Portal 2.0 tab:



Resolved:

- LSH database default holding URL was not correct in the EJP
- The public note from a database was displaying in the “Search Subject Databases by Keyword” drop-down menu instead of “Select a database”

360 Core & Intota

Details of the View Changes/View Recent Updates audit trail can now be exported in .tsv format. Configure the data you’d like to see using the calendar controls and Event Type options and then click the Download button!

Start Date	End Date	Event Type	All	Search	Update	Download
01/01/2021	07/19/2021	All				
Database	Ex Libris Staff	01/11/2021 10:59:39	Added Database: Academic Search Complete			
Database	Ex Libris Staff	01/12/2021 11:01:07	Updated Date From from "2000" to "1999" in Database: Academic Search Complete			
Title	Ex Libris Staff	02/09/2021 01:20:50	Removed Title: ScienceDirect Journals : Seminars in Cancer Biology			
Database	Ex Libris Staff	02/10/2021 05:55:47	Added Database: ScienceDirect - AILC			
Database	Ex Libris Staff	02/10/2021 05:55:47	Updated Is Select from "True" to "False" in Database: ScienceDirect - AILC			
Database	Ex Libris Staff	02/10/2021 05:55:47	Updated Omit Proxy from "False" to "True" in Database: ScienceDirect - AILC			
Title	Ex Libris Staff	02/10/2021 06:17:57	Added Title: ScienceDirect Journals : Seminars in Cancer Biology			
Database	Ex Libris Staff	02/25/2021 05:36:49	Added Database: Academic Search Premier			
Database	Ex Libris Staff	02/25/2021 05:30:22	Removed Database: Academic Search Premier			
Database	Ex Libris Staff	02/25/2021 06:14:22	Added Database: Academic Search Premier			
Database	Ex Libris Staff	02/26/2021 12:50:09	Added Database: Test			
Database	Ex Libris Staff	02/26/2021 12:50:09	Updated Is Select from "False" to "True" in Database: Test			
Database	Ex Libris Staff	03/10/2021 06:35:53	Removed Database: Academic Search Premier			

Resolved:

- A long delay occurred when paging through “Unselected” titles in a database

360 Link

Resolved:

- An email address, with valid formatting, is now required for “Report a Problem” and the default ILL forms

All Services

- Using the analysis performed by a third-party consultant, potential security vulnerabilities in these areas were closed:
 - Citation export endpoint could be exploited with a valid library hash code
 - HTTP parameter pollution
 - Cross-site scripting
- Migration from FTP to MFT
- Technical infrastructure updates

February 3, 2021

360 Client Center and Intota:

We have added a new feature to Overlap Analysis that will allow you to separate the results of the comparison by format type: **Books**, **Titles**, **Videos**, or **All**. This will make it easier to view “like” titles across collections with mixed format types. There are two different ways to use this option:

1. Select the desired format type before running the analysis.
 - 360 Client Center:

Select Databases To Analyze	Title Type:	All	Edit Default List	Reset	Add	Remove	Run Analysis
Database Name		All					Status
Academic Journals on nature.com All - JUSTICE		Books					Provider Name
Academic Search Alumni Edition		Journals					Trial
Access World News Research Collection		Videos					Trial
ACS Symposium Series							Trial
Amy's Test LHM							Trial
Art & Architecture Complete							Trial
Black Studies Center							Trial
Business Abstracts with Full Text (H.W. Wilson)							Trial
Cengage Inc. Collections 19th Century UK Periodicals Series 1:2014-2017 (144 titles)							Trial
Gale In Context: Biography							Trial
GenderWatch							Trial
Nursing Resource Center							Trial
Psychology & Behavioral Sciences Collection							Trial

- Intota:

Overlap Analysis: Comparison List

Delete Type:

Select	Database	Provider	Status
<input type="checkbox"/>	AAAS Atlas of Population and Environment	American Association for the Advancement of Science	Interest Expressed
<input type="checkbox"/>	ABI/INFORM Archive	ProQuest	Interest Expressed
<input type="checkbox"/>	Access Medicine	McGraw Hill Companies	Interest Expressed
<input type="checkbox"/>	Accounting & Tax Database	ProQuest	Interest Expressed
<input type="checkbox"/>	AIP Digital Archive (DFG Nationallizenzen)	American Institute of Physics	Interest Expressed

2. Select the desired format after running the analysis. This will re-execute the report without forcing you to start the whole process over.

- 360 Client Center:

Home > Overlap Analysis > Results

Details Title Type:

Database Name	Status	Title Unique	Holding Unique	Total Unique	Full Holding Overlap	Partial Holding Overlap	Title Overlap	Total Overlap	Percent Full Overlap	Percent Unique	
Academic Journals on nature.com All - JUSTICE	Trial	16	0	16	0	23	0	39	0.0	41.0	
Academic Search Alumni Edition	Trial	3074	3	3077	399	204	603	0	3680	10.0	83.6
Access World News Research Collection	Trial	12381	7	12388	93	59	143	0	12531	0.7	98.9
ACS Symposium Series	Trial	1339	0	1339	0	0	0	0	1339	0.0	100.0
Amy's Test LMH	Trial	1	0	1	0	0	0	0	1	0.0	100.0
Art & Architecture Complete	Trial	485	0	485	49	10	59	0	544	9.0	89.2
Black Studies Center	Trial	124	1	125	19	18	37	0	162	11.7	77.2
Business Abstracts with Full Text (H.W. Wilson)	Trial	306	3	309	66	36	102	0	411	16.1	75.2
CengageJisc Collections 19th Century UK Periodicals Series 1201-2017 (184 titles)	Trial	144	0	144	0	0	0	0	144	0.0	100.0
Gale In Context: Biography	Trial	314	2	316	80	89	169	0	485	16.5	65.2
GenderWatch	Trial	308	1	309	17	16	33	0	342	5.0	98.4
Nursing Resource Center	Trial	1087	5	1092	161	119	280	0	1372	11.2	79.6
Psychology & Behavioral Sciences Collection	Trial	219	1	222	235	14	249	0	471	49.0	47.1

- Intota:

Overlap Analysis: Run Analysis

Summary				Unique				Overlap				
Total	Full Overlap	Unique	Title	Holding	Total	Full Holding	Partial Holding	Total Holding	Title	Total	Full Overlap	Unique
674	0.1%	99.7%	672	0	672	1	1	2	0			

Details Type:

Database Name	Status	Unique			Overlap			Total	Full Overlap	Unique	
		Title	Holding	Total	Full Holding	Partial Holding	Total Holding				
ABI/INFORM Archive	Interest Expressed	30	0	30	1	0	1	0	31	3.2%	96.8%
Access Medicine	Interest Expressed	2	0	2	0	0	0	0	2	0%	100%
Accounting & Tax Database	Interest Expressed	513	0	513	0	1	1	0	514	0%	99.8%

360 E-Journal Portal 2.0:

Based on feedback from the ProQuest User Experience group, we added changes to the EJP to ensure compatibility with VPAT Level A standards, including:

- Logo, radio buttons, and some search controls are missing labels.
- Browse by letter and pagination group lacks sufficient labeling.
- Top navigation and search/filtering option cannot be skipped.
- Specific page titles are not provided. The titles are always E-Resources.
- Focus order can be improved on “Search (by DOI)” form and within “Refine results group” area.
- Purpose of result records links need more context.
- Search controls for DOI and PubMed ID search do not have accessible names.
- Document lacks language attribute.
- Error message fields are not always semantically marked as invalid.
- Open/closed states are not communicated for several widgets.

360 Link 2.0:

Based on feedback from the ProQuest User Experience group, we added changes to 360 Link 2.0 to ensure compatibility with VPAT Level A standards, including:

- Labels were missing for multiple controls: close button in sidebar, export radio buttons, and others (detailed in VPAT)
- Some required form fields were not semantically marked as required.
- The Close button in the sidebar was not keyboard-accessible.
- Some links needed additional context to make purpose clear.
- Website lacked language attribute.
- Error identification:
 - Email form error message was displayed visually but invalid fields were not semantically marked as invalid.
 - Error message was not announced to the user.
 - Request via Interlibrary loan form had no error validation (for example, email).
 - Report a problem has no error validation (for example, email).
- Open/closed state of various forms were not communicated to assistive technologies.

360 Client Center:

We corrected an error in the interface that prevented users from seeing (and clicking) the Show Errors link when an ODSE file was rejected for having errors.

360 Counter and Intota Assessment:

Investigated and (when feasible) built in workarounds for data formatting in r5 reports from Alexander Street Press, EBSCO, Sage, Rittenhouse, Thiemes, CSIRO, and many more.

December 2, 2020

360 Core (Client Center) and Intota:

- Early release of the new 360 API
- New, more easily identifiable Chat links
- WAM proxy URL rewriting
- Overlap Analysis: add **Database Name Contains** as search criteria when adding a database to the comparison list
- Add indication of database selectability without having to change status from **Not Tracked**
- Support for M/D/YYYY format
- New language translations
- Fixed: User logged out when a duplicate holding is subscribed (360 Core)
- Fixed: Unable to view > 50 funds in the window when adding payments (Intota)
- Fixed: Overlap Analysis summary counts now include ebook numbers (Intota)

- Fixed: Unable to edit subscription status on holding details page (Intota)

360 Link:

- DOI Enrichment incorrectly extracts identifier from citation element
- Use genre from original OpenURL instead of the one Crossref provides
- Updated linkers

E-Journal Portal:

- Update http link to Ulrichsweb search to https for all clients
- Database level notes not appearing for ebooks

360 Resource Manager - Fixes:

- Displayed error when notes were attached to video holdings
- Renewal checklist not saving
- Displayed In boxes unticked when using a custom status

August 5, 2020

360 Link:

- A new linker for ScienceDirect is being deployed to resolve issues with page, author, and issue parameters.

360 Core (Client Center) and Intota:

The Database Details page has been enriched with the following date stamps to show when the database was last updated in 360 Knowledgebase:

- **Last Full Update** – indicates that we loaded a complete titles list for the database.
- **Last Partial Update** – indicates that we processed a change to at least one of the titles in the database.

These dates will indicate the currency of the data in the 360 Knowledgebase based on the providers' contribution schedule.

Code M71

Last Full Update 05/31/2018

Last Partial Update 04/17/2020

Collection

Provider [American Institute of Physics](#)

Titles 37

Status Subscribed

Summon ✓ 80% [View coverage](#)

Display In: 360 Core

360 Link

360 Core Example

AIP Complete (M71)
<http://www.scitation.org/>
 American Institute of Physics
 Consortial Titles
 37 titles (0 books, 8 journals, 0 videos)

✓ Resource Type: Database ✓ Status: Subscribed ✓ Discoverable: 360 Link, 360 Core

Last Full Update	05/31/2018
Last Partial Update	04/17/2020

Intota Example

FAQ

1. Why do I see only one date, not two dates?

If either date is empty/blank, the field will not appear on the page. It may be the case that the 360 Knowledgebase team never received a full titles list from the provider, resulting in the **Last Full Update** date not appearing. Similarly, if the provider hasn't submitted any content changes, the **Last Partial Update** date will not appear in the interface.

2. Why hasn't the database been updated recently?

Each provider submits content changes to the 360 Knowledgebase according to a schedule of their choosing, e.g. monthly, quarterly, or irregularly. The 360 Knowledgebase team performs data loads as content is submitted.

3. How can I tell what was changed in the last partial update?

Any change to the metadata since the last update counts as a partial update—whether the addition of an identifier or even a spelling correction. Given the scale of metadata that the team manages, it is not possible to report every change involved in an update.

June 10, 2020

360 Link:

- Refinements to the IEDL lookup logic to improve linking accuracy.
- For OpenAthens Redirector libraries, updated the EBSCOhost linker to use two new parameters for article links: Authentication Type and Customer ID.
- For OpenAthens Redirector libraries, updated the ProQuest linker to use a new parameter for article links: Account ID.
- Updated the service to use the Gale LocID for IEDL article links (previously it was only available for OpenURL article links).
- Added OCLC number as a linking parameter to OpenURL 1.0 links.
- Fixed an article linking issue that caused an <i> tag to fail in some cases.

360 MARC Updates & Data on Demand:

- Technical infrastructure improvements.

- Improved error handling for faster generation and delivery of records.
- Direct links in 360 MARC now use the same proxy and encoding settings as the E-Journal Portal for accurate linking.
- DoD report now includes “Video” to correctly identify the resource content type.

360 Core Client Center & Intota:

- Added new article linking parameters to the database details pages for EBSCOhost and ProQuest databases.

Client Center:

Code MOK
 Provider ProQuest
 Titles 949
 Status Subscribed
 Summon ✓ 99% [View coverage](#)
 Display In: 360 Core
 Default URL <https://search.proquest.com/agriculturejournals>
 Custom URL
 Use database-level (custom or default) URL only for all titles in this database
 Library Proxy Omit proxy from this database
 Authentication Endpoint [View Proquest MorningStar Authentication Endpoint](#)
 Title Coverage We subscribe to only some of the titles in this database
 Default Database Name Agricultural Science Database
 Custom Database Name
 Custom Database Description
 Long Database Description
 Ex Libris Description
 Custom Coverage Date From
 Custom Coverage Date To
 Public Database Note
 Display
 Public All Titles Note
 Display
 User Name
 Password
 LocID
 OCLC Autho ID
 XSID
 Account Id

Intota:

Administration Cancel Save

End User ID & Password

Admin Site URL

Admin ID & Password

Admin Support URL

Platform Help URL

Internal Resource Note

Authentication Type

Customer Id

Ulrichsweb:

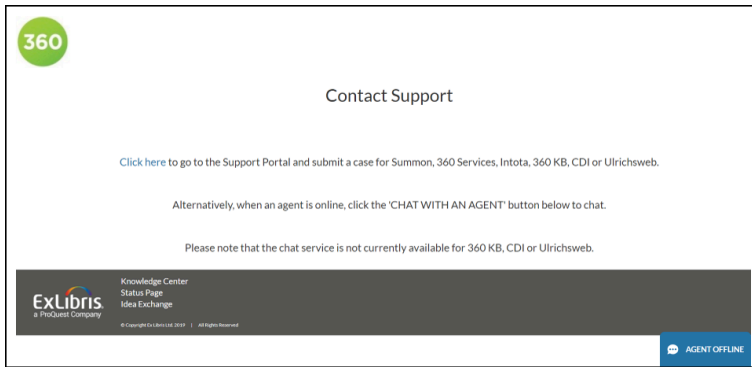
- Updated the Syndetics URL to use HTTPS so that images always display correctly in Chrome.

May 13, 2020

360 and Intota Services:

Live chat link with Support! – The **Contact Us** link in both Client Center and Intota will navigate you to a new landing page. The landing page will offer the option to open a case via the Support Portal or open a chat session with a Support team

member, if one is available.



Chat is available from 9:00 – 17:00 Pacific time zone and may be used for questions regarding Summon and the 360 and Intota services. Please use the Support Portal for issues about CDI, 360 KB/Content, and Ulrichsweb.

Fixes:

- The URLs for ebooks in Ebook Central databases (codes AABBV and BBABE) have been updated from http to https
- Resource Renewals Checklist Report has been modified based on feedback that not all renewals data appeared in the report

360 Counter and Intota:

- New SUSHI harvester for COUNTER r5 TR, DR, and PR reports. The harvester will collect reports monthly when configured on the DRS form for an r5-compliant vendor:

Fields in bold indicate required information for usage statistics to be harvested and are required to save this form.

DRS Provider Name: BioOne ✓ Counter 5 Compliant

Admin Note:

Custom URL:

Required SUSHI Credentials:

Requestor ID: Requestor Name:

Requestor Email: API Key:

Customer Id: Customer Name:

User Name: Password:

Add a Library Note:

Reports Available:

TR	TR_B1	TR_B2	TR_B3	TR_J1	TR_J2	TR_J3	TR_J4
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

Client Center view:

	TR_J2v5		BioOne	Multiple Publishers	01/2019	28/04/2020 05:42:00	Auto-Harvested
	TR_J4v5		BioOne	Multiple Publishers	01/2019	28/04/2020 05:40:00	Auto-Harvested
	TR_J3v5		BioOne	Multiple Publishers	01/2019	28/04/2020 04:35:00	Auto-Harvested

Acta Ornithologica Print ISSN: 0001-6454 Online ISSN: 1734-8471 DOI: 10.3161/aorn Proprietary: BIOCONE.aorn		Museum and Institute of Zoology, Polish Academy of Sciences	BioOne	Total_Item_Investigations	1	1	0
Acta Ornithologica Print ISSN: 0001-6454 Online ISSN: 1734-8471 DOI: 10.3161/aorn Proprietary: BIOCONE.aorn		Museum and Institute of Zoology, Polish Academy of Sciences	BioOne	Total_Item_Requests	1	1	0
Acta Ornithologica Print ISSN: 0001-6454 Online ISSN: 1734-8471 DOI: 10.3161/aorn Proprietary: BIOCONE.aorn		Museum and Institute of Zoology, Polish Academy of Sciences	BioOne	Unique_Item_Investigations	1	1	0

Intota view:

COUNTER Reports		2019												Total
Platform	Measure	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
OSA Publishing	Total_Item_Requests	857	910	971	1026	971	835	769	984	788	982	811	642	10546
OSA Publishing	Unique_Item_Requests	934	857	908	955	900	884	736	911	755	931	859	602	10232
OSA Publishing	Searches_Platform	33	31	41	66	72	37	18	33	1667	22	1085	23	3128
OSA Publishing	Unique_Item_Investigations	1130	1772	1927	1994	1908	1742	1583	1291	23	1343	21	803	15537
OSA Publishing	Total_Item_Investigations	1832	1140	1208	1253	1216	1090	1047	2059	1083	2079	1684	1249	16940

- Manual upload of database (DR) and platform (PR) reports and display in the summary pages

Fixes:

- Enhanced date handling to support two- and four-digit years.
- Resolved issue with processing .TSV files.
- Improved COUNTER r5 error messages and accounted for titles longer than 256 characters.

360 Core Client Center:

New 360 Core permission for accessing the Summon usage statistics OBI platform without having to go through the Summon Admin Console.

Amy Pemble

<ul style="list-style-type: none"> Account Details <ul style="list-style-type: none"> General Permissions <ul style="list-style-type: none"> 360 Core Permissions 360 Resource Manager Permissions Inheritance Permissions Sharing Permissions Email Notices 	<p>Statistics Tools View</p> <p>360 Link Customization View/Edit</p> <p>Data Management View</p> <p>Data On Demand View/Edit</p> <p>Date Format View/Edit</p> <p>E-Journal Portal Customization View/Edit</p> <p>Summon Customization View/Edit</p> <p>Summon Usage Statistics View/Edit</p>
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<p>Business Intelligence Tools</p> <ul style="list-style-type: none"> 360 Usage Statistics Overlap Analysis Data On Demand Management Reports Intota Assessment 	<ul style="list-style-type: none"> COUNTER Configuration Ulrichsweb Usage Statistics - New Platform Preview Ulrichsweb Usage Statistics Summon Usage Statistics
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February 19, 2020

360 Link:

- New parameters have been added to the Database Details pages for ProQuest and EBSCOhost databases. This is the first phase in improving linking to those platforms. It was developed specifically for libraries using OpenAthens Redirector but will be applicable for all proxy services. The new parameters can be added and saved in 360 Core/Client Center and Intota, but they will not impact linking until the 2020 May Q2 release.

ProQuest will have a new Account ID parameter:

Custom Coverage Date From Custom Coverage Date To Public Database Note <input type="checkbox"/> Display Public All Titles Note <input type="checkbox"/> Display User Name Password LocID OCLC Autho ID XSTID Account Id	Administration End User ID & Password login Admin Site URL http://admin.p Admin ID & Password login Admin Support URL http://admin.s Platform Help URL http://il.proque Internal Resource Note migrated to ne Account Id
--	---

EBSCOhost will have new Authentication Type and Customer ID parameters:

Custom Coverage Date From Custom Coverage Date To Public Database Note <input type="checkbox"/> Display Public All Titles Note <input type="checkbox"/> Display User Name Password LocID OCLC Autho ID XSTID Authentication Type Customer Id	Administration End User ID & Password login Admin Site URL http://admin.ebsc Admin ID & Password sersol Admin Support URL http://custom.ebs Platform Help URL http://custom.ebs Internal Resource Note Authentication Type Customer Id
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- ProQuest databases are added to the Global Exclude list for the Sidebar due to cookie handling changes to search.proquest.com in anticipation of the Google Chrome (80) release.
- Resolved issue where <i> tag was breaking the article link (reported for PubMed articles).
- Resolved 503 Error for libraries with User Authentication enabled with IP as the method.
- Resolved failure to load links in MS Edge for libraries with User Authentication enabled with IP as the method.
- Updated the list of databases that are indexed in Crossref to ensure that the Crossref link displays on the results page.
- Removed the empty text box displayed on the Citation Linker form.
- Updated LINKERs for ScienceDirect.

360 Counter and Intota:

- Fixed an issue with the manual COUNTER r5 validation so that blank lines are ignored.
- There are now DRS forms for both manual and SUSHI credentials for COUNTER r5-compliant vendors. Ex Libris staff will maintain the list of r5-compliant vendors including default URLs and supported report types.

DRS manual forms:

Previous Provider Save & Go to Next Provider Save
 Cancel

Fields in bold indicate required information for usage statistics to be harvested and are required to save this form.

DRS Provider Name: JSTOR Counter 5 Compliant

Admin Note:

Custom URL:

Please note: Unless otherwise specified, UN/PW required for all vendors

User Name:

Password:

Add a Library Note:

Reports Available:

TR	TR_B1	TR_B2	TR_B3	TR_J1	TR_J2	TR_J3	TR_J4
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Manual Data Retrieval Configuration

** Required to harvest usage

DRS Provider Name JSTOR

Custom URL

User Name

Password

Add Library Note

Select Reports

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
TR	TR_B1	TR_B2	TR_B3	TR_J1	TR_J2
<input type="checkbox"/>	<input type="checkbox"/>				
TR_J3	TR_J4				

DRS SUSHI forms:

Previous Provider Save & Go to Next Provider Save & Exit Cancel

Fields in bold indicate required information for usage statistics to be harvested and upload required to save this form.

DRS Provider Name: BioOne Counter 5 Compliant

Admin Note:

Custom URL:

Test SUSHI Settings

Required SUSHI Credentials:

Requestor ID: Requestor Name:
 Requestor Email: API Key:
Customer ID: Customer Name:
 User Name: Password:

Add a Library Note:

Reports Available:

TR	TR_B1	TR_B2	TR_B3	TR_J1	TR_J2	TR_J3	TR_J4
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Automatic (SUSHI) Data Retrieval Configuration

** Required to harvest usage report

DRS Provider Name BioOne

Custom URL **

Test SUSHI Settings

Requestor Name

Customer Name

Customer ID **

API Key

User Name

Password

Add Library Note

Select Reports

TR	TR_B1	TR_B2	TR_B3	TR_J1	TR_J2
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
TR_J3	TR_J4				
<input type="checkbox"/>	<input type="checkbox"/>				

Clear Cancel Save

- An early Q2 deployment (outside of the published release schedule) will feature the new SUSHI harvesting framework. This JSON harvester has been built from scratch in accordance with the COUNTER r5 standard and will perform monthly harvests, with full validation.

Reports based on the new r5 standard will be available in Intota Assessment mid-2020.

360 Core/Client Center and Intota

- The Authentication Type drop-down menu now includes “Redirector” as an option for OpenAthens libraries
- Fixed the issue causing the Title Coverage checkbox to be grayed out on the Database Details page
- The Resource Renewal Report and Resource Administrative Information reports will no longer include databases that are Not Tracked.

December 11-12, 2019

This release includes the following enhancements and fixes.

360 Link:

- New LINKER for American Physical Society, LexisNexis NYU Review of Law
- Display No Results page for Factiva, 19th Century Collections Online links without title-level URLs
- Crossref: button will not appear when no holdings are returned
- Crossref: button will not appear when the database does not exist in Crossref and no holdings are returned
- Crossref: the first DOI found will be returned, rather than the last

360 Core Client Center:

- Data on Demand report now has content type Video
- HTML-formatted public notes correctly uploaded via ODSE
- Automatically populate Display In checkboxes on status change
- Retain 360 Search Display In value

E-Journal Portal:

- Add daily refresh date stamp to EJP 2.0
- Restore Peer-Reviewed limiter
- Remove “add your help text here” from display

Intota:

- Provider Details page displays (harmless) error
- Prevent non-numeric data from being entered into some License fields
- Allow creation of new LSH without SQL error message

360 Counter and Intota:

- Ability to manually upload TR, TR_J1, TR_J2, TR_J3, TR_J4, TR_B1, TR_B2, and TR_B3 reports

- Full validation of the TR reports for compliance with the new standard
- Full processing and storage of TR report statistics
- New DRS forms for population as providers confirm r5 compliance

Due to the complexity of the COUNTER r5 implementation, it will be released in stages between now and early 2020. The TR usage statistics will not be available immediately in Intota Assessment; however, uploaded COUNTER r5 reports will remain in a pending status until we roll out the Intota Assessment piece in early 2020. Any TR statistics that have been uploaded to that point will be then accessible in the Intota Assessment application. Please also note that there are no changes to the COUNTER r3 or r4 functionality, and reports that adhere to either standard will continue to be supported for backwards compatibility.

We elected to implement the suite of TR reports first because they replace the current journal (JR) and book (BR) reports, which are the most heavily used by our clients. More details can be found at the Project COUNTER [site](#), and we will provide more details on our implementation of the new TR metrics as the reports are released.

What will you see in 360 Client Center and Intota?

- The upload process for COUNTER r5 reports is exactly the same as for r3 and r4 reports. See instructions for [Intota](#) and [360 Client Center](#).
- You can view the pending reports on the following pages:
 - 360 Client Center Home > 360 Counter page:

Status	Report	Data	Vendor	Publisher
	TR_B1v5		ProQuest	Multiple Publishers
	TR_J1v5		Oxford University Press	Oxford University Pr
	TRv5		Oxford University Press	Oxford University Pr

- Intota Home > Reports > COUNTER Reports page:

Select	Status	Report	Vendor	Publisher
<input type="checkbox"/>		TR_B1v5	ProQuest	Multiple Publishers
<input type="checkbox"/>		TR_J1v5	Oxford University Press	Oxford University Press
<input type="checkbox"/>		TRv5	Oxford University Press	Oxford University Press

August 1, 2019

This release includes the following enhancements and fixes.

360 Core Client Center:

- Fixed the issue that prevented the Output Coverage Date(s) field from displaying custom coverage dates.
- Titles with the content type “Video” will now be included in Data on Demand reports.
- Ampersands in custom URLs will no longer be translated to & when uploaded in title lists.
- Streamlined the database configuration process to allow customizations as soon as you change the status, without first having to save and then re-edit the database. All the configuration options appear immediately after selecting a

“tracked” status:

The screenshot shows a configuration page for a database. At the top, it displays metadata: Code 7wy, Collection, Provider ProQuest, Titles 7901, and Status Trial. Below this, there are several sections of configuration options, all of which are enclosed in a red rectangular box. The 'Display In' section has checkboxes for '360 Core' and '360 Link'. The 'Default URL' is set to 'https://search.proquest.com/abicomplete'. The 'Library Proxy' section has a checkbox for 'Omit proxy from this database'. The 'Title Coverage' section has a checkbox for 'We subscribe to only some of the titles in this database'. Below these are text input fields for 'Default Database Name' (ABI/INFORM Collection), 'Custom Database Name', 'Custom Database Description', and 'Long Database Description'. There is also an 'Ex Libris Description' section. The 'Custom Coverage Date From' and 'Custom Coverage Date To' are date pickers. The 'Public Database Note' is a large text area with a 'Display' checkbox. Finally, the 'Public All Titles Note' is another large text area with a 'Display' checkbox.

Intota:

- Errors encountered by the Cost Data Upload process will be displayed in the pop-up window.
- The SUSHI summary view “to” date now defaults to today’s date.
- Streamlined the database configuration process to allow customizations as soon as you change the status, without first having to save and then re-edit the database. All the configuration options in the “About” section appear immediately after selecting a “tracked” status:

About * Required Field Cancel Save

Database Name *

Provider Name ProQuest

Collection

Status

Title Coverage ONLY SELECTED titles ALL titles

Database Description

Long Database Description

360 Services and Intota:

- Resolved the issue causing some databases to show a blank status in the Tracked Resources report.
- Resolved the issue that failed to add the proxy prefix to URLs in the Tracked Resources report.
- Renewal Alerts are now being consistently generated.
- “Video” is now a content type that can be added to Library Specific Holdings databases:

Title *

Provider Library Specific Holdings

Database Social Science Resources

Collection

Status *

Type

- Resolved the issue that prevented titles with only a Location Note from appearing in the Public Notes Report.
- When uploading titles though ODSE, HTML tag in Public Notes is translated correctly.

May 15-16, 2019

For more details on the enhancements described below, you may want to review our [release overview](#).

Enhancements:

- 360 Core Client Center and Intota now include a new permission that allows *only authorized users* to view the personal information of accounts in the View Changes/View Recent updates audit trail. This allows the library to protect personal information from being viewed by everyone while allowing managers and so forth to identify staff members that may need to revert a change.

On the following pages, setting this permission to **None** means the account user will see the placeholders **Library User** or **Ex Libris Staff** in View Changes. Setting the permission to **View** or **View/Edit** means the account will see

personal names:

- **360 Core Client Center Accounts > Account Details > 360 Core Permissions:**

Statistics Tools	None
360 Link Customization	View/Edit
Data Management	View/Edit
Data On Demand	None
Date Format	None
E-Journal Portal Customization	View/Edit
Library Accounts	View/Edit
Library Information	View/Edit
Local Holdings Management	View/Edit
Ulrichsweb Customization	View/Edit
Ulrichsweb Usage Statistics	None
User Authentication Customization	View/Edit
Knowledgebase Notifications	View/Edit
Display Full Details In View Changes	None

- **Intota User Accounts > User Details:**

Product Administration Console	
360 Link Customization	None
Display full details in View Updates	None
E-Journal Portal Customization	None
Knowledgebase Notifications	None
Statistics Tools	None
UlrichsWeb Customization	None
UlrichsWeb Usage Statistics	None
User Authentication Customization	None

- 360 Core Client Center and Intota have a new Management Report for streaming videos, and video holdings has been added as a data point to the Database Details report. The new report is named “Tracked Videos” and is located in the menu with the other “Tracked” reports.
- All 360 Core Client Center users will have expanded access to the following Management Reports, not just 360 Resource Manager or Intota libraries:
 - Database Details
 - KB Updates – Added
 - KB Updates – Removed
 - Public Notes
 - Tracked eBooks
 - Tracked eJournals
 - Tracked Resources
 - Tracked Videos

Fixes Highlights:

- E-Journal Portal
 - Restore Peer-Reviewed limiter
 - Custom text entries not displaying correctly
 - Disable a cross-site scripting vulnerability
 - User Authentication Referring URL option not working correctly
 - Administration Console does not display for some library profiles
- 360 Link
 - American Physical Society article-level linker
 - Credo chapter-level linker
 - GeoScienceWorld article-level linker
 - Prevent circular linking by database
 - Accurately reflect 6-month embargo for PMID
 - Subscript numbers affect article title display
- 360 Core Client Center / Intota
 - Title upload email notifications are not working
 - 360 Web Service yields error for unexpected data
 - Global Status Alerts not delivered via email
 - Remove unnecessary CR/LFs and Tabs from some Management Reports
 - Protect ODSE & Cost Data Upload processing from getting hung up on bad data
 - 360 Counter Summary Report not loading for some library profiles
 - Resource Renewal Checklist does not show current subscription information
 - Export of large Overlap Analysis results sometimes fails

February 27-28, 2019

Enhancements:

The February 2019 release introduces support for **streaming videos**, an increasingly popular content format for libraries. Streaming videos can now be managed in conjunction with journals and books in both 360 Core Client Center and Intota.

With this release, 360 and Intota clients can search for, view, customize, attach e-resource management assets to, and discover streaming video titles from Alexander Street Press and SAGE Publications.

For further details and answers to common questions, please see this [FAQ](#).

For a brief overview of the streaming videos support feature set, please see this [document](#).

Fixes:

- E-Journal Portal:
 - The **Title contains all words** option does not work when:
 - the title begins with an **A**.
 - the title contains the word **science**.
 - The Ulrichsweb link yields the **We don't have enough information** message instead of displaying the journal information in Ulrichsweb.
 - Improved the user experience when an EJP URL is missing the security hash.
 - Removed duplicate title results.
 - 360 Link:
 - Linkers:
 - LexisNexis Academic
 - HeinOnline International
 - Factiva
 - Display the journal level URL—not an OpenURL—in the sidebar when the user hovers over the Browse Journal (or similar) link.
 - Have the Browse Journal link open the journal in a new tab when the Sidebar Exclude Option workaround is enabled.
 - CrossRef Options links were resolving to the **We do not have enough information** error after 2018 Q3 security updates.
 - CrossRef lookup with DOI yielding the **An error has occurred** message.
 - French interface citation email form does not include the user name.
 - Admin Consoles:
 - Library profile codes that contain punctuation could not load 360 Link 2.0 or EJP 2.0 tabs
 - 360 Core Client Center, 360 Resource Manager, and Intota:
 - New Management Reports: Public Notes.
 - Allow users with view-only permissions to Data Management access to the Overlap Analysis tool [Intota].
 - Include the **Renewal Cost Note** field in the Resource Renewal Management Report.
 - Unable to turn on auto-holdings management for some libraries.
 - Update link to Intota Assessment with new URL.
-

August 1, 2018

For more details on the enhancements described below, you may want to review our [release overview](#).

360 Link:

Support both IP authentication and SSO, requiring login only if the URL is not “trusted”

- New & updated linkers:
 - Journals@Ovid
 - American Physical Society Journals
 - MIT
 - WISO
- Active EJP 2.0-branded Terms of Use for 360 Link 2.0
- Update “oaDOI” to “Unpaywall”
- Remove phishing & cross-site scripting security vulnerabilities
- New & updated language translations (French, Japanese, Italian, Danish)
- III authentication type proxy output URL will adopt http/https protocol of the target
- Validate for, and support, HTML entity & in OpenURL queries
- &DOI as an OpenURL parameter should be case-insensitive

E-Journal Portal:

- Display Ulrichsweb data points (EJP 2.0)
- Display edition (EJP 2.0)
- Public notes will properly render HTML
- Add missing accessibility tags
- Add custom text for use with screen readers
- Correct insecure endpoint for full HTTPS support
- Changes to the database list display in EJP 2.0 preview
- Translation refinements

May 10-11, 2018

For more details on the enhancements described below, you may want to review our [release overview](#).

Enhancements:

- Overlap Analysis for books

- Currently only ejournals are eligible for overlap comparison.
- Now ebook holdings will be included in cross-database overlap comparison.
- Ebook-only or mixed content databases can be analyzed.
- The overlap results allow you to drill down into the database details of where each ebook title is held.
- New database search criteria
 - Experienced, daily users of 360 Core and Intota want streamlined e-cat searching for common tasks.
 - Now staff users can search for databases by a known DBID, for example “RNT” rather than “Nature Journals Online”
 - Staff users can also search for databases by the custom name that the library has applied, for example “CancerNet” instead of “Cancer.gov Website.”
- New results list management options
 - The size of today’s e-resource collections requires new methods to navigate results list besides pagination.
 - From the Provider Details page, the list of Databases can be filtered by one or more statuses.
 - The default display is “Subscribed”
 - Any combination of statuses can be applied to create the desired set.
 - From the Data Management page, the list of databases can be filtered by one of three options:
 - Database name (begins with)
 - Provider [name]
 - [Database] Status is
- 360 Core Updated Interface
 - Align with Ex Libris branding
 - Updated links to the Knowledge Center and Support Portal
 - Refinement of left-hand panes

Technology and Infrastructure:

- Increase the speed of the daily cache refresh

Please note this will not be enabled immediately. The code changes will be deliberately rolled out to production beginning in June so that we can do benchmarking and coordinate the necessary teams.
- Phase 1 of a two-phase project to speed up e-catalog searching will be delivered.

Phase 2 roll-out is TBD, but will occur prior to the Q4 release.
- Enhancements to Content team’s internal tools to streamline content ingestion, metadata enrichment, and distribution (to the KB)

Product Improvements and Fixes:

- Management
 - GDPR privacy safeguards for all 360 Core and Intota clients
 - Review & complete gap analysis of all products to ensure compliance
 - Confirm complete deletion of user account personal information
 - https://knowledge.exlibrisgroup.com/Cross_Product/Security/GDPR
 - Updated translations (8 languages) for new features
 - Include identifiers in the Tracked Ejournal report for non-normalized titles
 - Unusually long titles (256+ characters) will now reliably display in search results
 - Restore Access Filter on Manage Titles page for auto-managed DDA collections (Intota)
 - Renewal Detail show for all databases (Intota)
- 360 Link and E-Journal Portal
 - Linker news
 - New LexisNexis Nexis Uni linker
 - Update to LexisNexis Academic
 - Update to IEEE IEL
 - Implemented support for SAML 2.0
 - Removed Scholar Profile features due to platform retirement
 - Changes in the E-Journal Portal database list now display in preview
 - Linking issues resolved:
 - Conflict between rft.jtitle and rft.pub in same OpenURL
 - Use article DOI instead of article citation DOI
- 360 Counter/Intota Assessment
 - Citation Refiner searches will appear in 360 Usage Statistics
 - Resolved SUSHI test errors for ProQuest Ebooks
 - Resolved inaccurate platform mismatch errors

February 8, 2018

We released the following updates to 360 Link:

- The title in the generated URL will no longer be truncated at 255 characters.
- There is a new ScienceDirect linker for HTTPS support.

- If only one search result is returned in the XML API, an IEDL will be invoked (if available).
 - Journal articles will now be formatted correctly for the Export Citation feature.
 - Japanese author names will now be formatted correctly for the Export Citation feature.
-

December 6, 2017

We released the following update to 360 Link:

- Configure the use of HTTPS for Link 2.0 by checking **Force HTTPS At All Times** in Library Settings (Client Center and Intota).
-

September 14, 2017

We released the following updates to 360 Link:

- **Eliminated Blank pages with Sidebar and HTTPS Proxy Use** – 360 Link Sidebar users whose libraries also employ HTTPS base URLs and HTTPS in their Proxy would previously see a blank screen to the left of the Sidebar (rather than content loading) due to browsers blocking “mixed encryption” when trying to link to providers that don’t yet support HTTPS pages. Now instead of a blank window, users will see a message with the option to "Click this link to open the selected resource in a new window/tab." This message is customizable by the library.
- **Ability to Override Link Preferences to non-HTTPS providers in favor of providers that are HTTPS compliant** – For libraries that use an HTTPS proxy, attempting to link to an HTTP page will result in the behavior described above. In the event that 360 Link has links to the same content from more than one provider (one which might be HTTPS compliant and one that isn’t), the library can enable 360 Link to override the library’s default database ordering to automatically link to the first provider that is HTTPS compliant even if that provider is ranked lower on the library’s priority list than a non-HTTPS compliant provider. This override will result in the full text content from the HTTPS provider displaying within the Sidebar frame environment as expected, rather than directing users to click a link to open the non-HTTPS compliant content in a new window/tab.
- **Multiple Fixes for DOI and CrossRef Related Issues** – This release addresses several CrossRef and DOI related issues reported by customers causing errors due to pulling wrong dates from CrossRef or having incorrect DOIs that prevented successful links.

For more details, see [Ex Libris - 360 Core and 360 Link - Release - September 2017](#).

June 16, 2017

We released the following updates to 360 Link:

- 360 Link integration with open access look-up services - there is a new option to integrate the 360 Link "no results page" with either oaDOI service from ImpactStory or the Open Access Button from openaccessbutton.org. These features allow users to retrieve an open access version of desired articles that are not found in the library's collection. See [360 Link: Open Access Lookup Service Integration](#) for details. The feature can be activated in the "Enable Open Access Lookup Services" section of the [Link 2.0 Activation and Configuration](#) page.
- Fixed errors caused by certain Unicode characters
- Libraries can now directly edit the base URL for 360 Link via the admin console which is useful for those that are changing from HTTP to an HTTPS base URL.

April 19, 2017

We released the following updates to 360 Link:

- 360 Link "report a problem" and "ILL" forms - there is a new option to set preferences for how patron emails are reflected when sent from the built-in "report a problem" and "ILL" forms. The option assists those institutions with a firewall that prevents third party systems like 360 Link from sending emails with a "From" email address that includes the institution's domain. See the **Report a Problem** and **Display ILL Form** sections of [Link 2.0 Activation and Configuration](#).
- Linker (target linking syntax) improvements:
 - See the [linker release schedule](#) for a link to a spreadsheet with the latest linkers updated and released.

February 3, 2017

We released the following updates to 360 Link:

- Improved handling of print vs. online publication dates coming from CrossRef metadata – results will now match library holdings on print date so that end-users do not get false positives for full text holdings availability when linking to some content.
- Resolved 360 Link API inconsistencies between the native user interface and API results – end users for libraries using the API will get the same results as those using the native 360 Link search interface.
- 360 Link Sidebar exclude administration improvements – adding Database codes for the [Sidebar exclude list](#) in the admin console is no longer case sensitive.
- Linker (target linking syntax) improvements:
 - See the [linker release schedule](#) for a link to a spreadsheet with the latest linkers updated and released.

October 28, 2016

We released the following updates to 360 Link:

- Linker (target linking syntax) improvements including highlights such as:
 - ScienceDirect linking updated to OpenURL version 1.0.
 - EBSCO OpenURL linking set to require Volume, Issue and Year for best results per EBSCO.
 - Cambridge Core linking updated for platform migration. Note that 360 Link is linking only via DOI at this time; we are working with the provider so that metadata linking is also supported.
- Fixed bug where HTML was showing up in citation information on the single results page when Scholar Universe profiles are enabled (360 Link with Index-Enhanced Direct Linking (IEDL) only).

September 16, 2016

We released the following updates to [360 Link with Index-Enhanced Direct Linking \(IEDL\)](#):

- New [Sidebar Exclude Options](#) page in the Link 2.0 Admin Console provides administrative tools for locally (and

globally) managing problem resources from providers whose content does not display well within the Sidebar Helper Frame environment and users would benefit from the 360 Link Frame environment displaying a *"Click here to view this resource in a new tab/window"* message.

- The admin page provides 1) a **Global Exclude List** which is managed by our Support Team; resources are added when they are confirmed problematic; and 2) a **Locally Configurable List** which enables libraries to add any resource they wish without having to contact and rely on us to set up the configuration.

June 18, 2016

We released the following updates to [360 Link with Index-Enhanced Direct Linking \(IEDL\)](#) and legacy 360 Link:

- Linker (target linking syntax) improvements including highlights such as:
 - Target Linking Syntaxes ("Linkers") updated for platform changes to EdITLib (Education & Information Technology Library), databases Elsevier - ICM, Elsevier - Poland, and New England Journal of Medicine (Massachusetts Medical Society).
 - New Linkers created for American Academy of Family Physicians Journals and SAE Technical Papers.

For a complete list of available Linkers see [Available Target Linking-Syntaxes \("Linkers"\)](#). List is updated Quarterly.

April 30, 2016

We released the following enhancements and bug fixes to [360 Link with Index-Enhanced Direct Linking \(IEDL\)](#) and legacy 360 Link:

- The option is now available to fully encode URLs that are sent to the library's proxy server. This functionality may be of interest to libraries using a proxy server other than a third-party proxy like EZProxy, III, HAN, etcetera.
 - For more information see [Client Center: Library Settings](#) or [Intota: Library Settings](#).
- Updated our PubMed LinkOut setup with the National Library of Medicine to ensure service stability in the years ahead. Back-end updates only; you do not need to make any changes to your profile.
- Secure HTTPS title and article links will now be generated if a III (Innovative Interfaces) proxy with a secure HTTPS domain is listed in **Library Settings** within a library's Client Center or Intota profile.
- Linker (target linking syntax) improvements including highlights such as:
 - Fixes:
 - Article linking to ACM Digital Library is now working.
 - Improved linking reliability to Oxford University Press.

For a complete list of available Linkers see [Available Target Linking-Syntaxes \("Linkers"\)](#).

March 19, 2016

We released the following enhancements and bug fixes to [360 Link with Index-Enhanced Direct Linking \(IEDL\)](#) and legacy

360 Link:

- Minor fixes including:
 - The language selection drop down list now displays the appropriate native language for all available languages.
 - For CJK (Chinese/Japanese/Korean) language items on the E-journal Portal, all characters are properly encoded when clicking through to the [citation linker form](#).
 - 360 Link with IEDL only: Sidebar Helper Frame collapse and expand icons should now display correctly in IE11 (Internet Explorer).
- Linker (target linking syntax) improvements including highlights such as:
 - Fixes:
 - BMJ Journals from BMJ Publishing Group (Database Code RMJ)
 - Maney Publishing databases that have migrated to Taylor & Francis
- New Linkers:
 - Sage Premier 2016 from SAGE Publications (Database Code AAMPI)
 - Wiley Database Model 2016 from Wiley-Blackwell (Database Code LITHE)
 - ScienceDirect Freedom Collection 2016 from Elsevier (Database Code BLXMC)

For a complete list of new Linkers added this past quarter, see the **New** tab within the spreadsheet available in [Available Target Linking-Syntaxes \("Linkers"\)](#).

December 4, 2015

We released the following enhancements and bug fixes to [360 Link with Index-Enhanced Direct Linking \(IEDL\)](#) and legacy 360 Link:

- The user interface will now support Danish and Catalan [languages](#).
 - When looking up a PMID (PubMed ID) via the Citation Linker form, an article's Start as well as End Page will now display in 360 Link when both Start/End pages are available from PubMed.
-

September 25, 2015

We released the following enhancements to [360 Link with Index-Enhanced Direct Linking \(IEDL\)](#):

- **Altmetrics:** A library can choose to display article level metrics to 360 Link users with citation badges from [altmetric.com](#). Altmetric badges display information about an article's scholarly impact as expressed through online, social media and news mentions.
 - See **Syndetic Solutions, Ulrich's and Altmetrics Activation** section of [Administration Console -- Link 2.0 Activation and Configuration](#)
- **Right to Left language support** for the Sidebar Helper Frame and the Results Pages. This includes proper [mobile and tablet display](#) for Arabic, Hebrew and Farsi.
- Ability to add an ILL (Interlibrary Loan) link to the [Citation Linker](#) form:

- Using your own ILL form? See **Display Custom ILL Link** section of [Administration Console -- Citation Linker Form](#)
 - Using 360 Link's optional ILL form? See **Display ILL Form** section of [Administration Console -- Link 2.0 Activation and Configuration](#)
-

July 24, 2015

We released the following enhancements to [360 Link with Index-Enhanced Direct Linking \(IEDL\)](#):

- An **Ulrichsweb** and **Syndetic Solutions** [integration to provide journal details](#) to the Sidebar Helper frame and Non-sidebar results pages for mutual customers.
 - Ulrich's information includes peer review and open access status, journal descriptions, publication details and more.
 - Syndetics integration displays cover images for more than 14,000 journal covers and millions of books.
 - A new [Citation Linker Form](#) provides easier access to full text for those who know a citation or need to correct citation metadata.
 - Additional preview functionality for [Custom Links](#) that makes it easier for libraries to customize the interface and configure their own custom links.
 - [CrossRef look up integration](#) offers users a way to conveniently search for a DOI link to content in the event other 360 Links fail.
 - Customizable Database level All Title Notes (one type of [Public Note](#)) now display on the 360 Link Sidebar and results pages.
-

June 12, 2015

We released the following enhancements to [360 Link with Index-Enhanced Direct Linking \(IEDL\)](#):

- IEDL linking is now available for [360 Link XML API](#) clients.
 - [Public Notes](#) display on both the Sidebar and full Results Page. Previously title-level notes were not displaying.
 - Sidebar Helper Frame's auto-collapse feature
 - Once it has collapsed, the sidebar will now remain open when a user opens and interacts with it. User can choose to close the sidebar. Previously the sidebar collapsed after every time a user clicked on an item in the sidebar.
 - Custom Links:
 - New ability to add HTML Class identifier tags makes it easier to identify [custom links](#) for libraries who wish to use custom javascript or provide custom styling to specific links.
-

May 1, 2015

We released the following enhancements to [360 Link with Index-Enhanced Direct Linking \(IEDL\)](#):

- New option to use new [Custom Links](#) on the Sidebar Helper Frame.
- New link on the Sidebar Helper Frame to open the target content's URL in a new tab.

- See Advanced Settings section of [Administration Console -- Sidebar Branding Options](#)
 - "Additional Options" link on Sidebar Helper Frame will now go to the new 360 Link results pages.
 - Optional Interlibrary Loan form can now display on full Results Page. Previously the form provided by 360 Link could only display on the No-Results Page.
 - See Display ILL Form section of [Administration Console -- Link 2.0 Activation and Configuration](#)
 - "From" email address in an email notification will now show as the end user if they have entered an email address when using a 360 Link form to:
 - Submit an ILL request
 - Report a problem
-

March 20, 2015

We released the following enhancements to [360 Link with Index-Enhanced Direct Linking \(IEDL\)](#):

- Option to use an all new user interface with -
 - [Choice](#) of a Sidebar Helper Frame or full results menu
 - Integrated [Index-Enhanced Direct Linking](#)
 - Client configurable [custom links](#)
 - [Mobile-friendly](#) responsive design
-

January 23, 2015

We released the following enhancements to [360 Link with Index-Enhanced Direct Linking \(IEDL\)](#):

- Create customizable on-screen help messages to guide users when only journal-level links are available.
 - See Content section within [360 Link: The Results Page](#).
 - Leverage customizable text highlighting the Try a different Source drop-down menu.
 - Use the [Custom Text](#) page in the administration console to customize 360 Link text and labels.
 - Guide users to open resources that [may not work well with frames](#), such as the Sidebar Helper frame, by excluding them or providing customizable links to open them in a new window or tab.
-

October 17, 2014

We released the following enhancements to 360 Link:

- Ability in the [administration console](#) to enter a **custom alternative text** value for the Sidebar header logo. The text value can be read by screen readers.
- Screen Readers will see a statement that says: "This is the 360 Link Sidebar Helper frame - use this to find other links to this content or links to additional library resources."

- Users will see resource level (database level) links on the [Sidebar Helper frame](#) when there are no journal or article level links available.

The above enhancements apply to **360 Link with Index-Enhanced Direct Linking (IEDL)**, see this [overview](#) about the enhanced version of 360 Link.

July 25, 2014

Libraries are now able to activate and take advantage of **Index Enhanced Direct Linking (IEDL)** and a new **Sidebar Helper frame**. These improvements will provide the most reliable access to full text, enable libraries to maintain a seamless presence in the researcher's workflow and promote additional resources.

- See this [overview](#) about the enhanced version of 360 Link.
-

September 27, 2013

We released the following enhancement to 360 Link:

- Enhanced support for [Get It Now](#) from Copyright Clearance Center - subscribers will be able to use database code (OR~) in the Client Center, to select which resources will display the Copyright Clearance Center's Get It Now link on the 360 Link results page.

In addition, there are enhancements to [other Serials Solutions](#) services.

March 30, 2013

We released the following enhancements to 360 Link:

- Swedish translations
- More fixes and performance enhancements in response to client reports to improve your experience and return-on-investment of 360 Link.

We also released new features and fixes to the [Client Center](#), [360 Resource Manager](#), [360 Counter](#), and [Ulrichsweb](#).

Coming Jan. 22, 2013

Our usage-statistics module, which is used by [360 Counter Consolidated Reports](#) and [360 Usage Statistics](#), will be unavailable on Jan. 22, 2013, from 5:30 to 10:30 p.m. PST ([convert to your time zone](#)).

Our technology partner, PivotLink, will be performing routine maintenance on the system during that time.

Patron usage of your 360 services will continue to be counted, and any usage reports you upload through the 360 Counter interface will be loaded, but you won't be able to access the PivotLink reports interface until the maintenance has been completed.

Jan. 17, 2013

We recently discovered that our [usage-statistics system](#) for reporting 360 Link referring sources stopped sending statistics on Nov. 8, 2012.

On Jan. 10, 2013, we fixed the usage-statistics system, and it has resumed reporting referring sources.

Update

On Jan. 16, the system completely recovered those statistics that were logged between Nov. 8 and Jan. 10, and all the statistics are now available in [the reporting system](#) (hosted by our technology partner, PivotLink).

What This Means for Your Library

Any referring source usage-statistics reports you generated between Nov. 8 and Jan. 16 using [the reporting system](#) are incomplete.

Now that all data has been recovered, we suggest you re-run your library's referring-source reports for 2012, to ensure you have complete data.

Dec. 1, 2012

The following 360 Link enhancements were released:

- The [1-Click tool](#) now links to the e-book if a link to a chapter within the e-book is unavailable.
- 360 Link now supports HAN proxy.
- And many fixes to issues that you, our clients, have told us about!

There were also significant enhancements to the [Client Center](#), [360 Resource Manager](#), and [360 Counter](#).

Sep. 21, 2012

We added new reports in the [360 Usage Statistics](#) feature that list which referring sources sent requests to your 360 Link service, and how many times they sent referrals. At this time, we only have data available from May 2012 through the present, but soon we will have data for January 2012 through the present.

March 23, 2012

We have made a change so that 360 Link will leave the author field blank when the link resolver does not receive author information from the referring source. Thank you for helping us identify instances where the link resolver was instead using the journal's authority author information from our 360 KB knowledgebase.

Dec. 3, 2011

As part of our [overall release](#), we enabled some capabilities in 360 Link that allow [CrossRef enrichment](#) for queries coming from the Summon service.

Sept. 16, 2011

The following new features and enhancements were released to 360 Link on Sep. 16, 2011:

- [Set Database Display Order](#): An enhanced ability to order your database display preferences is now available, with a new "click and drag" interface.
 - [CrossRef Options](#): **CrossRef options used on your 360 Link results page are definable within the 360 Link Administration Console.**
 - **E-book Chapter-Level Links**: 360 Link now has many more links to chapters in those e-book platforms that support chapter-level syntax.
-

July 15, 2011

In addition to small system improvements, there is one patron-facing labeling change that was released to 360 Link during our upgrade on July 15, 2011:

- If your library has CrossRef linking turned on and a DOI is available in the citation, the existing wording ("CrossRef offers the following full-text link") was changed to "Try doi.org for full-text". This change in default text represents a more accurate explanation, in that the DOI is being queried against doi.org, not against crossref.org.

NOTE: If you have previously customized the text, your customized wording will not display. You can customize the new default wording via the [Custom Text](#) page.

- **Date Created:** 9-Feb-2014
- **Last Edited Date:** 20-Apr-2017
- **Old Article Number:** 7266