

Active barcode not found if duplicates of expired barcode number

- **Product:** Voyager
 - **Product Version:** 7.2.3
 - **Relevant for Installation Type:** Dedicated-Direct, Direct, Local, Total Care
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Symptoms

- Enter expired barcode in Charge window for patron with 2 expired barcodes with same barcode number and an active barcode; active barcode not found.
- Items cannot be charged to patron until active barcode is entered.

Defect Status

Issue VYG-4500 is currently in Development.

Replication Steps

1. In Circulation, find or create patron with two expired barcodes (with identical number) and one active barcode.
2. Open Charge window
3. Enter the expired barcode number in Barcode field.
4. Receive message: "The patron barcode, {barcode}, is expired. No other active barcodes have been found for this patron."

Workaround

Enter the active barcode in the Charge window.

OR

Charge > Barcode field > Click the patron search button and search by the expired barcode.

- **Article last edited:** 06-Sep-2016