
Allowing renewal of requested "like items"

- **Product:** Aleph
 - **Product Version:** 20, 21, 22, 23
 - **Relevant for Installation Type:** Dedicated-Direct, Direct, Local, Total Care
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Description

In our Aleph setup if there are multiple "like items" attached to a record, all on loan, and one of those "like items" has a hold placed against it (we don't use title-level holds, so at the point of the reservation being placed the user has to chose a specific item) - none of the other "like items" on loan are available for renewal.

The way we *want* it to work: If there are multiple "like items" attached to a record, all on loan, and one of those "like items" has a hold placed against it, the other "like items" on loan will be available for renewal.

Resolution

tab15.Ing, column 11, controls whether the hold request is for the one specific item or whether it is expanded to other like-items.

If the former, then the z37_expand column in the item's request record has "N" and no z37's for like-items are created.

If the latter, it has z37_expand=Y , and z37's for like-items are created (also having z37_expand=Y).

It seems that what you want is for the z37's to be created for the like items (so that they will be able to fulfill the request), but to have renew be prevented for only the one, specific item which was requested. I'm pretty certain that this is not possible: I believe that, at this point, the z37 for the original requested item is not distinguishable by the system from the like-item z37's which have been generated.

Of course, if you don't want these additional z37's to be created at all, that can be prevented by setting tab15.Ing, column 11, to "Y" (-- which will result in z37_expand=N for the specific z37 and no like-item z37's being generated).

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- **Article last edited:** 10-Feb-2017