

## Why was the "Synchronize Changes from CZ" job skipped?

- **Product:** Alma

### Question

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Name	Process ID	Job Category	Operator	Submit Date	Start Date	End Date	Status
Synchronize Changes from CZ	779775010005291	Data services	System	05/14/2021 9:00 PM	05/14/2021 9:00 PM	05/14/2021 9:00 PM	Skipped
Synchronize Changes from CZ - Part 9	779740990005291	Data services	System	05/14/2021 2:34 AM	05/15/2021 12:20 AM	05/15/2021 12:22 AM	Completed Successfully
Synchronize Changes from CZ	779730460005291	Data services	System	05/13/2021 9:00 PM	05/13/2021 9:00 PM	05/13/2021 9:00 PM	Skipped
Synchronize Changes from CZ - Part 8	779561920005291	Data services	System	05/13/2021 5:43 AM	05/14/2021 2:32 AM	05/14/2021 2:34 AM	Completed Successfully
Synchronize Changes from CZ	779550150005291	Data services	System	05/12/2021 9:00 PM	05/12/2021 9:00 PM	05/12/2021 9:00 PM	Skipped
Synchronize Changes from CZ - Part 7	779509140005291	Data services	System	05/12/2021 5:17 AM	05/13/2021 5:40 AM	05/13/2021 5:43 AM	Completed Successfully

### Answer

This behavior is expected.

The status of the Synchronize Changes from CZ job will appear as “Skipped” when another instance of the Synchronize Changes from CZ job is running.

“Synchronize Changes from CZ” is a scheduled job, meaning it is scheduled to automatically run on a daily basis. When the update is particularly large, it is common for this job to run over several parts. If the daily “Synchronize Changes from CZ” job tries to run at its scheduled time and a particular part of a previous job is still running, for instance “Synchronize Changes from CZ – Part 8”, then the daily “Synchronize Changes from CZ” job will be skipped.

The Skipped status does not indicate that updates to the Community Zone were missed. All updates to the Community Zone are applied as the job continues to run.

If instead the status of the Synchronize Changes from CZ job repeatedly appears as “Completed with errors” or “Failed” this may indicate an issue, please contact Support.

- **Article last edited:** 10-Jun-2021