

AIK: "Checking short host name on loopback : [FAULT]"

- **Product:** Aleph
 - **Product Version:** 20, 21, 22, 23
 - **Relevant for Installation Type:** Dedicated-Direct, Direct, Local, Total Care
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Description

We are getting the error "Checking short host name on loopback : [FAULT]" in AIK step 2.1 (Pre Installation checks)

Resolution

The first line in /etc/hosts was

```
127.0.0.1 localhost.localdomain localhost al23app.localdomain
```

Changing it to:

```
127.0.0.1 localhost.localdomain localhost
```

corrected the problem. (The inclusion of the server name in this line was causing this problem.)

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- **Article last edited:** 12-Mar-2017