
"Could not send message" in resource sharing lending request

- **Product:** Alma
 - **Relevant for Installation Type:** Multi-Tenant Direct, Dedicated-Direct, Local, TotalCare
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Description

When trying to send a lending request in the Resource Sharing Library using the 'ship non-returnable' option the following error message appears:

'Could not send message: could not create message' although the partner's email address is correctly set.

Resolution

A post address is required for your Resource Sharing Library. Please add an address to ...

>Fulfillment >Configuration Menu (Inter-Library Loans) >Library Details >Contact Information.

Afterwards it should be possible to send per "Ship non-returnable".

[Link to Attachment](#)

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- **Article last edited:** 12-Apr-2017