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## The Difference between "Recall Period" and "Requested Item Due Date"

- **Product:** Alma
  - **Product Version:** May Release 2017
  - **Relevant for Installation Type:** Multi-Tenant Direct, Dedicated-Direct, Local, TotalCare
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### Question

What is the difference between "Recall Period" and "Requested Item Due Date" in Fulfillment Terms of Use?

### Answer

Both policies only affect loans that have been recalled.

The "Recall Period" defines the time from the moment an item on loan is recalled to the moment that the recalled item is due back. For example, a seven days recall period means that the item in question will be due seven days after being recalled.

The "Requested Item Due Date" defines the due date for items that are issued to a patron but have already have additional requests attached to them meaning they are in a recalled status as soon as they are loaned. For example, a "Requested Item Due Date" of nine days means that an item's due date will be set to nine days after the loan date if the item has already been requested by another patron.

To ensure the "Requested Item Due Date" policy is invoked, "Is Recallable" must be set to "Yes." - See [Is Recallable](#).

[Please see this page for more information.](#)

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