

## Z39.50 connections fail from Voyager databases to Alma databases

### Symptoms

Attempts to download records found through a remote database search results in 65099 and 440 RTEs and the client immediately shuts down.

### Defect Status

VYG-6848 is resolved for Voyager 10.0.0 and higher.

### Replication Steps

1. Set up connection information for Z39.50 for a selected attribute for an Alma database
2. Connect to the remote database in Cataloging and perform a search.
3. Get a result and attempt to download it; error message appears and forces shutdown of Cat client.

### Workaround

Make connection from external Z39.50 client like Yaz.

---

**Article last edited:** 14-Jun-2017