

PO line item cannot be received or marked

- **Product:** Voyager
 - **Product Version:** 9.1.1
 - **Relevant for Installation Type:** Multi-Tenant Direct, Dedicated-Direct, Local, TotalCare
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Problem Symptoms

- Loaded order file from vendor via Bulk Import
- Log file message: "Error in reconcile purchase order"
- Receive/Mark in the Detailed Line Item within the Acquisitions client grayed out/inactive

Cause

Record in file not formatted correctly, and created second copy on previous line item without attending information

Resolution

1. Detailed Line Item > Copies/Funds > Expand to show the funds for both copies
 2. Note that Copy #2 has an empty fund allocation.
 3. Add ... > Copy Number: 2 > Edit Fund > assign ledger/fund as desired
 4. Save the changes
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