
Resources and FAQs for Voyager Server Migrations

- **Product:** Voyager
 - **Product Version:** All
 - **Relevant for Installation Type:** Dedicated-Direct, Direct, Local, Total Care
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Question

Our institution will need to move Voyager to a new server soon. What resources are available to help us plan for this?

Answer

There are a number of resources in Additional Information section below.

If you are planning to upgrade your version of the Voyager software as well, see [Resources and FAQs for Voyager Upgrades](#).

Additional Information

System requirements

[Implementation Guides](#) > *Installation and Upgrade Requirements* : server and PC requirements for each version

[Product Documentation](#) > *Supported Software and PC Requirements*: information about third party software support by Voyager version

[Cross Product Documentation](#) > *System Requirements* : System requirements for Ex Libris systems, by operating system

For locally hosted servers, you must open up the firewall outbound to downloads-na.hosted.exlibrisgroup.com port 10022.

Before migration

[What information should be provided when requesting a Voyager software upgrade or a server move?](#)

Fill out & attach an [Installation Activity Form](#) to Support Portal case

Most migrations involve a Voyager software upgrade; please review: [Resources and FAQs for Voyager Upgrades](#)

During migration

[What to expect during a Voyager migration?](#)

After migration

- [After migration OPAC is not redirecting properly to new URL](#)
 - [After migration to new server hardware unable to access Voyager clients or the OPAC](#)
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