
GUI Help Files in Network installation

- **Product:** Aleph
 - **Product Version:** Version 18, 20, 21, 22, 23
 - **Relevant for Installation Type:** Local
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Description

GUI help files are not working on a network drive. This is related to a Microsoft Windows security patch years ago. After having installed this important patch it is no longer possible to call up the help files from a network drive. Unfortunately there is no workaround unless you de-install the Microsoft patch which is not desirable for obvious reasons.

Resolution

A workaround can be to copy the GUI help directory (.alephcom\help\eng\) to a local PC folder.

Clicking e.g. on the relevant *.chm file of the module allows full navigation and search in the help of the relevant module.

E.g. I copied the files to a new folder C:\exlibris\help_aleph_23\eng

CatHlp.chm

CatHlp.hh

CIRCHLP.ali

CircHlp.chm

CircHlp.hh

ComHlp.ali

ComHlp.chm

ComHlp.hh

III2Hlp.ali

III2Hlp.chm

III2Hlp.hh

AadmHlp.ali

AadmHlp.chm

AadmHlp.hh

AcqHlp.ali

AcqHlp.chm

AcqHlp.hh

CatHlp.ali

Clicking on CatHlp.chm allows me to search in the help of the Cataloging module. Full list of module related help files:

AadmHlp.chm - AlephADM

AcqHlp.chm – Acquisitions

CatHlp.chm - Cataloging

CircHlp.chm - Circulation

ComHlp.chm - General

Ill2Hlp.chm – ILL

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