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## Unable to alter due date after recall cancelled

- **Product:** Voyager
  - **Product Version:** 9.0.0 - 10.1.0
  - **Relevant for Installation Type:** Multi-Tenant Direct, Dedicated-Direct, Local, TotalCare
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### Symptoms

Recall placed and then cancelled > attempt to modify due date gives pending recall. Unable to change the due date.

BLOCKED -- Item on line 1 has a

### Defect Status

Issue VYG-7297 is resolved for Voyager 10.2.0 and higher.

### Replication Steps

1. Charge item to patron A
2. Place recall on item for patron B. Due date shortened for patron A.
3. Cancel recall for patron B.
4. Attempt to change due date for Patron A back to original. Receive message:  
has a pending recall. Unable to change the due date.

BLOCKED -- Item on line 1

### Workaround

Discharge item from patron A and charge to patron A as new transaction.

### Additional Information

The fix in 10.2 has the due date reverting back to what it was before the recall was placed. The due date can be changed if desired.

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