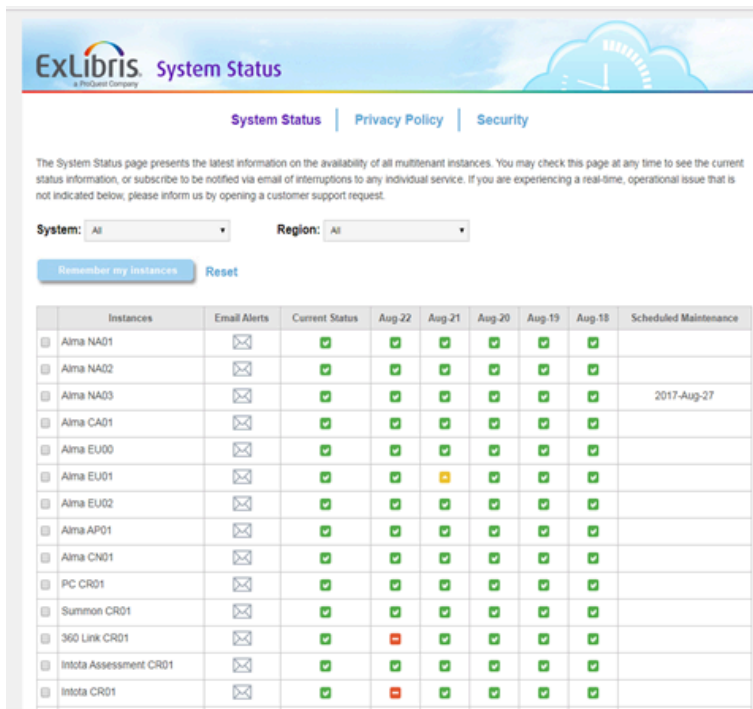


订阅System Status的流程

- **Product:** Cross Product
- **Relevant for Installation Type:** Multi-Tenant Direct, Dedicated-Direct, TotalCare

注明：**System Status**只适用于基于Ex Libris云端服务的产品。具体操作步骤如下：

1. 登陆System Status主页面：<http://status.exlibrisgroup.com/>

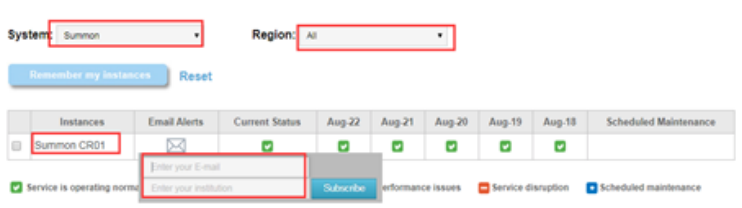


The screenshot shows the ExLibris System Status page. At the top, there are navigation links for System Status, Privacy Policy, and Security. Below this, a brief description explains the page's purpose. There are dropdown menus for System (set to All) and Region (set to All). Below these are buttons for 'Remember my instances' and 'Reset'. The main part of the page is a table with the following columns: Instances, Email Alerts, Current Status, Aug-22, Aug-21, Aug-20, Aug-19, Aug-18, and Scheduled Maintenance. The table lists various instances such as Alma NAD01, Alma NA02, Alma NA03, Alma CA01, Alma EU00, Alma EU01, Alma EU02, Alma AP01, Alma CN01, PC CR01, Summon CR01, 360 Link CR01, Intota Assessment CR01, and Intota CR01. Each instance has a checkbox, an email alert icon, a current status (green checkmark or red X), and status indicators for the previous five days (green checkmarks or red X). Scheduled maintenance dates are listed in the final column.

Instances	Email Alerts	Current Status	Aug-22	Aug-21	Aug-20	Aug-19	Aug-18	Scheduled Maintenance
<input type="checkbox"/> Alma NAD01		✓	✓	✓	✓	✓	✓	
<input type="checkbox"/> Alma NA02		✓	✓	✓	✓	✓	✓	
<input type="checkbox"/> Alma NA03		✓	✓	✓	✓	✓	✓	2017-Aug-27
<input type="checkbox"/> Alma CA01		✓	✓	✓	✓	✓	✓	
<input type="checkbox"/> Alma EU00		✓	✓	✓	✓	✓	✓	
<input type="checkbox"/> Alma EU01		✓	✓	✗	✓	✓	✓	
<input type="checkbox"/> Alma EU02		✓	✓	✓	✓	✓	✓	
<input type="checkbox"/> Alma AP01		✓	✓	✓	✓	✓	✓	
<input type="checkbox"/> Alma CN01		✓	✓	✓	✓	✓	✓	
<input type="checkbox"/> PC CR01		✓	✓	✓	✓	✓	✓	
<input type="checkbox"/> Summon CR01		✓	✓	✓	✓	✓	✓	
<input type="checkbox"/> 360 Link CR01		✓	✗	✓	✓	✓	✓	
<input type="checkbox"/> Intota Assessment CR01		✓	✓	✓	✓	✓	✓	
<input type="checkbox"/> Intota CR01		✓	✗	✓	✓	✓	✓	

2. 根据订购的产品选择Instance并完成注册和激活。具体的操作流程如下（以Summon用户为例）：

- 选择Instance并填写个人信息：
 - 选择System和Region，过滤出Summon Instance: Summon CR01
 - 点击Email Alerts的图标，填写您接收系统状态变化通知的email以及机构名称
 - 点击Subscribe按钮
 - 关键操作如下图所示



The screenshot shows the ExLibris System Status page with the System dropdown set to 'Summon' and the Region dropdown set to 'All'. Below these are buttons for 'Remember my instances' and 'Reset'. The table shows the 'Summon CR01' instance selected. Below the table, there is a form to enter an email address and institution name, with a 'Subscribe' button. A status bar at the bottom indicates 'Service is operating normally' with icons for performance issues, service disruption, and scheduled maintenance.

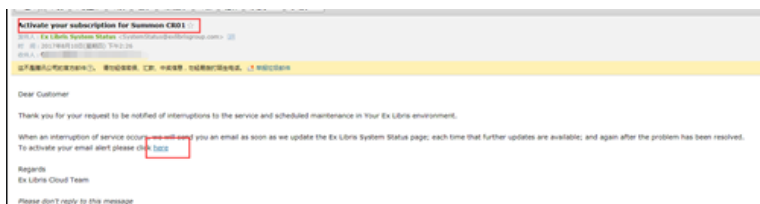
- 提交您的邮箱和机构信息后，页面会跳转到验证码输入界面，如下图：



- 输入您看到的验证码，点击verify subscription完成邮箱注册。成功后，页面会给如下提示：



- 激活注册信息。请到您注册的邮箱查看系统自动发送的注册激活邮件，点击邮件正文里的“here”完成激活操作。



3. 目前支持订阅System Status的产品以及需要选择的数据中心实例列表如下：

产品	面向的客户	System	Region	Instances
Summon	所有Summon用户	Summon	All	Summon CR01
360 Core/Link	所有360用户	360	All	360 Link CR01
Primo	将Primo服务托管于中国数据中心的用户	Primo	Asia	Primo MT CN01
Alma	所有Alma的中国用户	Alma	Asia	Alma CN01

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