

How to Enable IIF When Using a Proxy?

- **Product:** Rosetta
 - **Product Version:** 5.3
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Symptom

Delivery with IIF viewers does not work

Cause

The IIF viewers are using the built in Cantaloupe image server.

It is validating the delivery HTTP request.

In case a proxy is used, the request received by Rosetta contains Proxy IP instead of Client IP. This causes the validation to fail and delivery will not work.

Resolution

Configure general parameters **client_ip_header** section.

Go to:

1. Rosetta Administration
2. General
3. General Parameters
4. Sort by Select Module: Delivery
5. In **client_ip_header** section, type the HTTP header field for identifying the original IP of the client connecting through an HTTP proxy or load balancer (e.g. **X-Forwarded-For** field).

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