

No Restore Jobs option under Resources > Advanced Tools

- **Product:** Alma
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Question

Why doesn't a user that has the role of Repository Manager see the Restore Jobs option in Resources > Advanced Tools?

Answer

The Restore Jobs option is not supported for institutions that belong to a Network Zone; if your site belongs to a Network Zone, you will not see the Restore Jobs link.

Additional Information

If 'Restore Jobs' is not an option for you due to your institution belonging to a Consortium's Network Zone, your deleted records can still be recovered by opening a support case!

If you would like to pursue this option, please provide the following information while opening your support case:

- The Process ID of the Job that deleted the records
- The date and time the Job finished.
- A list of the MMS ID's belonging to the specific records you want restored that were deleted by that job.

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