

## Common mistakes with Crossref DOI in SFX

- **Product:** SFX
- **Product Version:** SFX 4
- **Relevant for Installation Type:** Multi-Tenant Direct, Dedicated-Direct, Local

### 1) Crossref is "off" at target service level

Check if "Enable Crossref" field is set up correctly --> "INHERIT" or "Y"

The screenshot shows the configuration page for the target service 'PUBMED\_CENTRAL\_JOURNALS\_FREE - getFullTxt'. The 'Enable Crossref' field is set to 'INHERIT'. Other fields include 'Public Name (global)', 'Description', 'Institute', 'Site down', 'Object Lookup (global)', 'Is free?', 'Parser (global)', 'Parse Param (global)', 'AutoUpdate', 'Displayer (global)', 'Crossref Supported', 'Threshold (global)', and 'Authentication note'.

Institute	Proxy	AutoActive	Threshold	Active
DEFAULT	NO	YES		✓

### 2) Missing library credentials in *crossref.config* file

Check a file `/exlibris/sfx_ver/sfx4_1/sfxlcl41/config/crossref.config` at your SFX server. The library credentials for Crossref service has to be filled correctly.

```
[...]  
user ""  
pass ""  
[...]
```

If you do not have Crossref account yet, register your library at [www.crossref.org](http://www.crossref.org) and get your library credentials.

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