
"Pickup sublibrary does not exist" (in Aleph Web OPAC)

- **Product:** Aleph
 - **Product Version:** 20, 21, 22, 23
 - **Relevant for Installation Type:** Dedicated-Direct, Direct, Local, Total Care
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Description

The message "Pickup sublibrary does not exist" appears in the Web OPAC when the z37 pickup sublibrary **does** exist.

Resolution

"Pickup sublibrary does not exist" is the default text for `./error_eng/www_f_heading/message 9102`. The 9102 is issued by the `www_f_item_hold_request_c` program, when it calls the `check_z37` routine and it returns a code of "202". The "202" is issued when:

- * the Z37-PICKUP-LOCATION is blank or
- * the Z37-PICKUP-LOCATION is not in the "BUF-LOCATION" list produced by the `create_hold_pickup_list` program which checks if the location is in the `tab37` line for this item's sublibrary. Note that `tab37`, column 5, comes into play. If col. 5 has "Y", then only the locations with available items will appear in the pickup list.

But it seems there are *other* reasons that locations may be incorrectly omitted from the "BUF-LOCATION" list. The main one is, as described in the articles "[Wrong Error Message When Expired Date](#)" and "[For Hold Request on Loaned Item, Pickup Not Filled in Web](#)", is when extraneous HL-GRP lines are included in the `xxx50 tab_hold_request`. The second article notes: "commenting out these HL-GRP checks (and using just the POST checks) worked".

It seems that when the preceding `tab_hold_request` HL-GRP situation occurs, the "Pickup sublibrary does not exist" can replace a variety of different messages .

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- **Article last edited:** 1-Oct-2017