
Clear Workspace button not appearing in Acquisitions window

- **Product:** Voyager
 - **Product Version:** 9.2.0
 - **Relevant for Installation Type:** Multi-Tenant Direct, Dedicated-Direct, Local, TotalCare
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Problem Symptoms

- Clear Workspace button not appearing in Acquisitions
- Text on the screen is getting cut off, or running off of buttons
- Resolution for workstation set to Smaller (100%)

Cause

Registry values set to 125% DPI font file

Resolution

1. Check the following registry settings on impacted workstations:

```
HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\Windows NT\CurrentVersion\Fonts  
MS Sans Serif 8,10,12,14,17,24  
MS Serif 8,10,12,14,18,24  
Courier 10,12,15
```

2. Set the values to use the 100% DPI font file.

```
SSERIFE.FON  
SERIFE.FON  
COURE.fon
```

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