

Terminology

The following terms appear in the App Manager or this document.

Terminology

Term	Definition
Administrator	A <i>user</i> of the <i>App Manager</i> who manages other <i>App Manager</i> users (has add/change/delete user permissions).
AEK 1.0	Deprecated; see <i>AEK 2.0</i> .
AEK 2.0	See <i>Application Extension Kit (AEK)</i> .
AEK Screen	A page in an AEK-powered <i>integration service</i> . The screen can also incorporate other services, such as <i>static content services</i> .
Alert	See <i>notification</i> .
Alert Group	A <i>notification</i> type, to which you can add/remove <i>end-users</i> or end-users can add/remove themselves. End-users in the alert group receive notifications associated with the group.
App	An application for a device, and/or a web portal, which provides staff and students personalized access to university/HE services and information. You create an app using the <i>App Manager</i> .
App Builder	An area within the <i>App Manager</i> that is used to configure an <i>app</i> and its <i>services</i> .
App Environment	When your institution creates/manages multiple <i>apps</i> , the app environment within the <i>App Manager</i> indicates on which app you are currently working.
App Manager	A web-based tool in which you build and configure the <i>app</i> and its <i>services</i> . You also push the app to <i>end-user</i> devices and the web portal and can manage end-users and monitor app usage.
App Profile	An <i>app</i> feature that provides a means of grouping <i>end-users</i> into types, such as first-year or graduate students, staff, and so forth, to modify the end-user experience for each type. Also known as profiles.
App Role	An <i>app</i> feature that enables or restricts certain app features or <i>services</i> for specific <i>end-users</i> . When permitted, an end-user can switch between <i>app profiles</i> in the app but cannot switch his or her app roles.
Application Extension Kit (AEK)	A web-based software development framework that enables you to create <i>integration services</i> . Contains <i>AEK screens</i> .
Asset Manager	An <i>App Manager</i> feature that enables you to upload and manage files.
Banner Service	A <i>service</i> that presents an image marquee. The images can link to another service or URL.
Basic Service	A non-functional service that presents a static tile. This tile may link to another service or to a URL.
Content	What a <i>service</i> , other than a <i>basic service</i> , displays to the <i>end-user</i> . Most static content is managed in the <i>Content Menu</i> .

Term	Definition
	Dynamic content is either the result of an <i>RSS</i> feed in a <i>feed service</i> , or a marquee of images in a <i>banner service</i> , or is displayed by an <i>integration service</i> .
Content Menu	An area within the <i>App Manager</i> that is used to configure static content, mostly (but not only) for <i>static content services</i> .
Customer Role	When an <i>end-user</i> registers using an authentication system that relies on an institution backend system, the backend system sends codes indicating the <i>app roles</i> to assign to the end-user. Customer roles is an internal <i>App Manager</i> feature that maps these codes to app roles.
Email Parameter	Dynamic variables you can configure (with Ex Libris' help) in emails that are sent to <i>end-users</i> .
End-user	A person who uses an <i>app</i> that was developed by the <i>App Manager user(s)</i> . End-users access the app using a mobile device or through a web portal using a browser.
Dynamic Tile	A tile for an <i>integration service</i> , where the tile itself displays dynamic content. Note that, while tiles for <i>feed services</i> and <i>banner services</i> also display dynamic content, they are not referred to when using this term.
Feed Service	A <i>service</i> that provides dynamic syndicated content from one or more <i>RSS</i> feeds.
Fixed Tile	A tile for any <i>service</i> , where the tile itself displays fixed content. This is the default for all tiles other than <i>feed</i> and <i>banner services</i> .
Insight Analytics	An area within the <i>App Manager</i> for viewing statistics about <i>app</i> usage across all platforms.
Integration Service	A <i>service</i> , other than a <i>feed</i> or <i>banner service</i> which provides dynamic content and is built using the <i>Application Extension Kit (AEK)</i> .
Language Pack	A set of labels in one language for all menu items and header texts (but not static content) for use in an <i>app profile</i> . Language packs must be developed and installed in coordination with Ex Libris.
Location	An area on an online map, associated with some services. Also known as a position.
Menu Option	<i>Static content services</i> that appear in the main area of the app.
Module	A loose term to refer to the main areas of the <i>App Manager</i> . Each module is accessed through a tile on the home page of the <i>App Manager</i> .
Notification	A message sent by a <i>user</i> to one or more <i>end-users</i> . Notifications are associated with an <i>alert group</i> and displayed to end-users who are associated with that group. Also known as alerts.
Permissions	An <i>App Manager</i> feature that enables/disables <i>users</i> from performing specific tasks in the <i>App manager</i> . Also known as user permissions.
Person Role	An <i>app role</i> assigned to a specific <i>end-user</i> .
Pocket Guide	See <i>static content service</i> .
Position	See <i>location</i> .
Preview	A private environment that runs next month's release code of the app, enabling you to accurately preview a forthcoming

Term	Definition
Environment	release.
Production Environment	The live, public version of the app.
Profile	See <i>app profile</i> .
Profile Group	<i>Profiles</i> are grouped into profile groups. When an <i>end-user</i> accesses an <i>app</i> , he or she selects the relevant profile group. After logging in, the end-user has access to only the profiles in that profile group (and that are authorized for that end-user).
Really Simple Syndication (RSS)	A type of web feed that provides dynamic access to online content in a standardized, computer-readable format. Used by <i>feed services</i> .
Sandbox Environment	A private environment that runs this month's release of the app, enabling you to test any changes before releasing them to the Production environment.
Service	The primary features provided by your <i>app</i> , either <i>banner</i> , <i>basic</i> , <i>feed</i> , <i>integration</i> , or <i>static content</i> . Services appear as tiles in the main area of the app.
Static Content Service	A service that presents a menu of static content. Each option in the menu is a) a sub-menu, b) a link to another service or URL, or c) a static page of information. These are also known as pocket guides.
User	A person who uses the <i>App Manager</i> to develop an app. Also see <i>Administrator</i> and <i>End-user</i> .
User Group	An <i>App Manager</i> feature used to assign a pre-defined set of <i>permissions</i> to a <i>user</i> . Some user groups are pre-defined by Ex Libris.
User Permission	See <i>Permission</i> .