

Is it possible to create new ARC users?

- **Product:** Aleph Reporting Center
 - **Product Version:** 4.0, 4.5
 - **Relevant for Installation Type:** Multi-Tenant Direct, Dedicated-Direct, Local, TotalCare
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Question

Is it possible to create new ARC users?

Answer

No, you are not allowed to create new ARC users.

Every ARC user is linked to a valid license of the underlying Cognos BI Software. It is not possible to create new users.

If you are interested in adding a new user to your ARC system, please contact Ex Libris to send you an offer to purchase these licenses.

Additional Information

Available ARC user types:

- Professional author (allowed to use Report Studio and Query Studio)
- Business author (allowed to use Query Studio)
- Consumer (able to execute reports)

More details about ARC users can be found at: [Users Configuration for ARC 4.0](#)

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