

Characters with diacritics don't display character in Analyzer

- **Product:** Voyager Analyzer
 - **Relevant for Installation Type:** Multi-Tenant Direct, Dedicated-Direct, Local, TotalCare
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Problem Symptoms

Characters with diacritics display as boxes in Analyzer instead of displaying character

Cause

Cognos is not able to properly display diacritics from Voyager databases.

Resolution

None. This display is the result of a conflict between Voyager's character encoding and how it is handled by Cognos.

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